

Medicaid for Employed People with
Disabilities:
2007 Member Profile and Evaluation

Iowa Department of Human Services
Division of Results Based Accountability

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Iowa Department of Human Services
Division of Results Based Accountability
Bureau of Research and Statistics

Megan Orr, Primary Author, Graduate Research Assistant, Iowa State University Department of Statistics

David Rockoff, Primary Author, Graduate Research Assistant, Iowa State University Department of Statistics

Matthew Haubrich, Bureau Chief, Bureau of Research and Statistics, Division of Results Based Accountability, Iowa Department of Human Services

Acknowledgments:

MEPD Advisory Committee

Karen Ackerman
Raymond Gerke
Linda Hildebrand
Larry Hoffman
Lorraine Hoffman
Jack Holveck
William Houck
Julaine Jarvis

Linda Kelly
Brooke Lovelace
Jeri Moore
Jim Overland
Joan Roth
Jennifer Steenblock
Susan Stegemann

Tamara J. Amsbaugh, Policy Analyst, Employment Policy Group,
Center for Disabilities and Development, University of Iowa

Jill Whitten, Medicaid Policy Specialist, Division of Financial, Health
and Work Supports

Dr. Kenneth J. Koehler, Chair, Iowa State University Department of
Statistics

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Executive Summary

Medicaid for Employed People with Disabilities (MEPD) is administered by the Iowa Department of Human Services (DHS) to provide health insurance coverage to qualified Medicaid members while working. The program seeks to provide incentives for disabled people to begin to work or to increase their hours of work and also to increase the earned income of enrollees. The MEPD program has an advisory committee made up of consumers and policy makers who provide input and advice on refining the program to achieve these goals.

In the spring of 2007, work began on a third annual member evaluation of MEPD funded by a federal Medicaid Infrastructure Grant. With input from the MEPD Advisory Committee and other policy makers, the DHS Division of Results Based Accountability, Bureau of Research and Statistics designed a scientific survey of MEPD members to gauge their satisfaction with various components of the program as well as their demographic factors and their overall attitudes toward work. The survey was designed to provide data that suggest how the MEPD program can be improved as well as to provide a better understanding of the demographics and attitudes of MEPD members. A telephone survey was administered in the spring of 2007 with a sample of 424 MEPD members.

The main focus of the 2007 MEPD Member Profile and Program Evaluation is to provide as much relevant information about the most recent survey results as possible, as well as to compare those results with the results of the 2005 member survey and pointing out possible three-year trends.

Membership has increased from 8,742 in August 2005 to 10,046 in February 2007, a 14.9% increase. The average earned income for MEPD members is \$166.07/month, a decrease of 2.2% from 2005; but average unearned income is \$878.72, an increase of 7.1% from 2005. The percent of members paying a premium increased slightly (25.9% in 2007, 23.5% in 2005). For members paying a premium, the average amount paid per month is \$49.53, up from \$46.02 in 2005 and \$41.14 in 2004. Around half of the 2007 survey respondents (47.6%) rent a home or apartment, and an additional 36.7% own their own home or apartment.

The most common primary disabilities respondents reported having could be characterized as health, mental health, and physical problems. Arthritis and heart problems were the most common specific conditions listed. About three-quarters of respondents also indicated they have secondary disabilities. These were most frequently reported to be additional health and physical problems, as well as diabetes.

Survey respondents have an employment rate of 84.4%, which is somewhat lower than the 88.0% from the 2005 survey. A majority are self-employed, mainly in jobs involving childcare, cleaning, and chores. Among those who are working, the vast majority work less than ten hours per week. One third of respondents want to increase their work hours, largely because they feel good about working, they feel useful when they work, and they like earning money.

Among those who do not wish to increase their hours, the top reasons for not wanting to do so are physical inability, non-work-related decline in health, and the feeling that working is stressful. Most report that it is difficult to find a job in their community, and almost half say that community attitudes towards people with disabilities poses a problem when it comes to finding or keeping a job.

The worry of losing Medicaid or monthly Social Security checks because of work is steadily decreasing. After enrollment in MEPD, only 13.8% of respondents reported being quite worried or very worried, a decrease from 25.2% in 2005 and 29.3% in 2004. Over half of respondents familiar with MEPD indicated they would go without medical care if they did not have MEPD.

Survey respondents most frequently reported that they liked the MEPD program because it is affordable and financially helpful, has good coverage and benefits, and allows and encourages people to work. The most common problems with or dislikes of the program are that not enough information about MEPD is provided and paperwork issues.

Survey results show that members remain quite happy with MEPD, although the percentage of 2007 respondents reporting they are very happy with MEPD is 43.2%, whereas in the 2005 survey, 55.8% said they were very satisfied. In addition, 94.7% of respondents would recommend the MEPD program to other people with disabilities.

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Section 1

Background and Methodology

1.1 Background and Purpose of Study

The Iowa Department of Human Services (DHS) operates, among other programs, Medicaid for Employed People with Disabilities (MEPD). This program allows people with disabilities to maintain a job and still have access to Medicaid assistance. In the spring of 2004 the Iowa DHS identified the need for an annual evaluation of MEPD. After receiving a Federal grant to make this possible, a survey was designed by the **DHS Bureau of Research and Statistics**, with help from the **Division of Medical Services**, the **Division of Financial, Health and Work Supports**, the **Bureau of Community Services**, and the **MEPD Advisory Committee**.

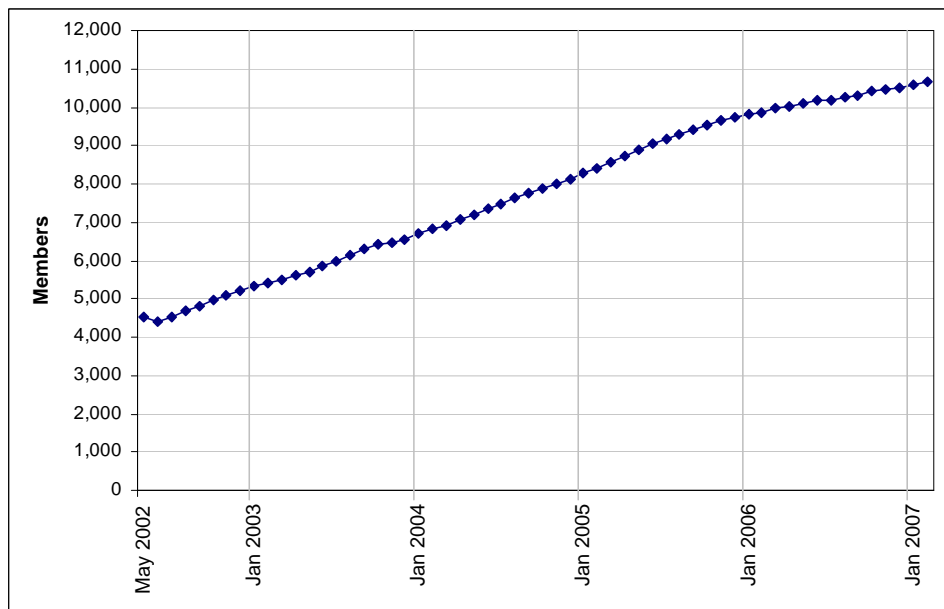
The first two MEPD member surveys were conducted in the fall of 2004 and the fall of 2005, respectively. The third survey was conducted in March and April of 2007. For each survey, telephone interviews were conducted by the University of Northern Iowa Center for Social and Behavioral Research, and the DHS Bureau of Research and Statistics analyzed the data. The MEPD member survey has five main goals:

1. To profile the health and demographic factors of MEPD members.
2. To evaluate the program's accessibility and usability for members.
3. To identify areas in which the program could be improved.
4. To identify member attitudes toward work and profile their experiences with work.
5. To identify relevant trends over time, specifically making comparisons between the 2005 and 2007 survey results, as well as notable three-year trends.

See Appendix A for the complete survey questionnaire.

There were 10,046 MEPD members as of Feb. 26, 2007, when the survey sample was taken from the membership database. An additional 602 people were members at some other point during the month. Figure 1.1 illustrates the number of members (at any time during the month) each month from May 2002 through February 2007.

Figure 1.1: *MEPD Membership by Month*



1.2 Methodology

1.2.1 Sampling

In March and April of 2007, program evaluations were collected from a sample of 424 MEPD members using a telephone survey developed especially for the Iowa MEPD program. A simple random sample of 960 members was originally selected from all MEPD members, but some were unable to be reached by telephone or did not wish to participate in the survey.

The sampling procedure and survey questionnaire were designed to collect information from a representative sample of members in the MEPD program. Because a scientific survey method was used, it can be inferred with reasonable certainty that the responses of the members in the sample are generally representative of all members in the MEPD program, although there is a higher proportion of females in the sample than in the MEPD population, and older members were more likely to participate than younger members. However, this “nonresponse bias” turns out to be mostly negligible – adjusted results would not differ from the results given in this report by more than 1.0% in most cases.

It should also be noted that people with more severe disabilities, or those in residential facilities, are generally less likely to respond to surveys than people with less severe conditions. Thus the results in this report likely apply to members with less severe disabilities more so than to members with more severe disabilities. It is unknown how much this nonresponse bias affects the overall results obtained from the survey.

1.2.2 About this Report

When viewing and analyzing the charts created in this report, a few factors need to be taken into account. First, the response options "Don't Know" and "Refused" (referred to as “item non-response”), as well as questions that were otherwise skipped, are excluded from most charts and calculations. In cases where there is a high percentage of non-response or missing data, it is noted in the text. Second, totals of chart values may not add to 100%, either due to rounding or because responses fit into

more than one category.

Most of the results in this report illustrate the differences between the results of the 2005 and 2007 surveys, but important 3-year trends are also noted. Similarly, most graphs show results from the 2005 and 2007 surveys, but where important three-year trends exist, results are shown from all three surveys (2004, 2005, and 2007). Several charts only show results from the 2007 survey because of space limitations; these charts have a pale yellow background. Data labels are shown on charts when there is enough room.

All results refer to the 2007 survey, unless otherwise noted. Whenever a year is mentioned, it refers to the results from that year's survey. For example, if the report says, "The number of hours worked per week is virtually the same as it was in 2005," it means that on the question regarding number of work hours, results from the 2007 survey are virtually the same as results from the 2005 survey.

1.2.3 Data Considerations

In order to determine statistical significance for differences in year-to-year results, statistical tests known as t-tests and z-tests were performed. For questions involving a response scale (such as Strongly Agree / Agree / Neutral / Disagree / Strongly Disagree), each possible response was assigned a value. Averages for each question were computed. Responses of "Don't Know" or "Refused" were not used in these calculations. Differences in averages were then tested for significance by t-test for each question between years (if the same question existed in both surveys) and between strata.

For example, one section of the survey asks employed respondents to what extent they agree with each statement in a series of statements about why they might want to work more. One such statement is, "I'm getting work skills that will let me get better jobs". The response "Strongly Agree" was assigned a value of five, "Agree" a value of four, "Neutral" a value of three, "Disagree" a value of two, and "Strongly Disagree" a value of one. For the 2007 and 2004 surveys, the average agreement was 3.29, and for the 2005 survey, the average agreement was 2.96. Using a t-test, there was found to be a statistically significant difference between 2007

and 2005 average agreement, but no difference between 2007 and 2004, at the 0.05 significance level. Moreover, the percentage of respondents who agreed or strongly agreed is also a statistic of interest. In order to compare these values, a two-proportion z-test was performed to determine if the differences in percentages among years were statistically significant.

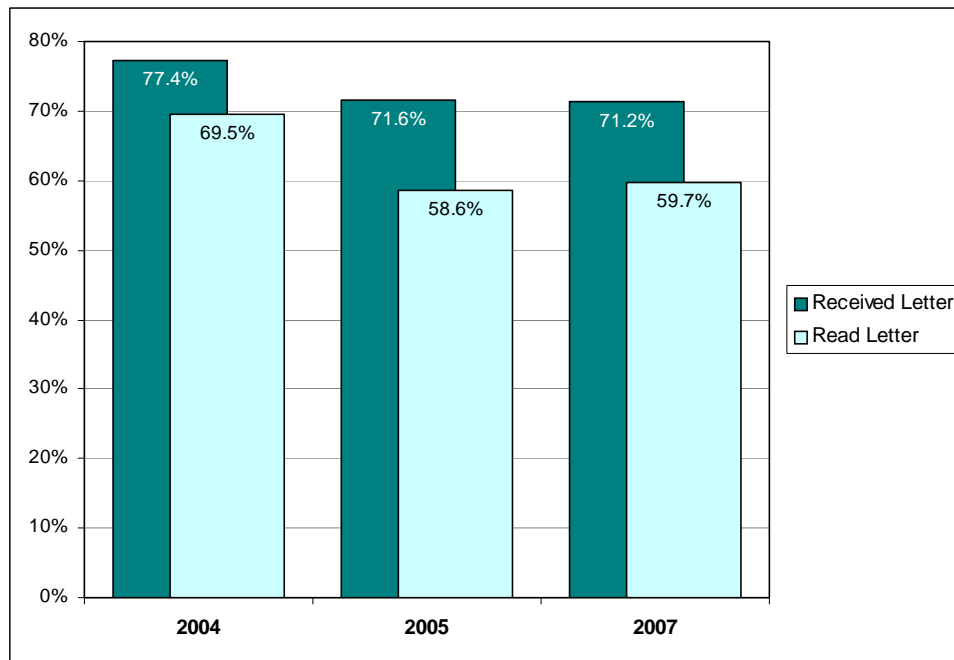
It should also be noted that not all respondents were asked every question. For example the first survey question is, “Have you heard of MEPD, or Medicaid for Employed People with Disabilities, sometimes called ‘mep-ED’?” 19.0% of respondents answered no (basically the same as in previous years). These respondents were not asked questions about enrollment or program satisfaction, but were asked questions about their work experiences, work attitudes, and lifestyles. Therefore some results presented below (mainly in Member Satisfaction (Section 4) and Intake and Enrollment (Section 6)) apply only to participants stating that they have heard of MEPD .

Appendix B lists, for each question, the percentage breakdown of responses to each question, in addition to the number of respondents who answered the question (not including those who refused or answered “Don’t Know”), the number of respondents who refused to answer the question or answered “Don’t Know”, and the number of respondents who were not asked the question.

1.2.4 Pre-Notice Letter

Approximately 10 days prior to survey participation, each potential respondent was sent a letter briefly describing the survey and indicating that they might be asked to participate in it. Each respondent was also made aware that survey participation was not required, but would be very helpful for improving the MEPD program. Appendix C contains the text of this letter. When called for the survey, approximately 71.2% of all 2007 respondents indicated they received the letter and 59.7% indicated they had also read the letter. This is very similar to 2005 when 71.6% of all potential respondents acknowledged receiving the letter with 58.6% reading it, but a decrease from 2004 when 77.4% indicated receiving the letter with 69.5% reading it. See Figure 1.2.

Figure 1.2: *Letter Familiarity, by Year*



Section 2

Member Characteristics

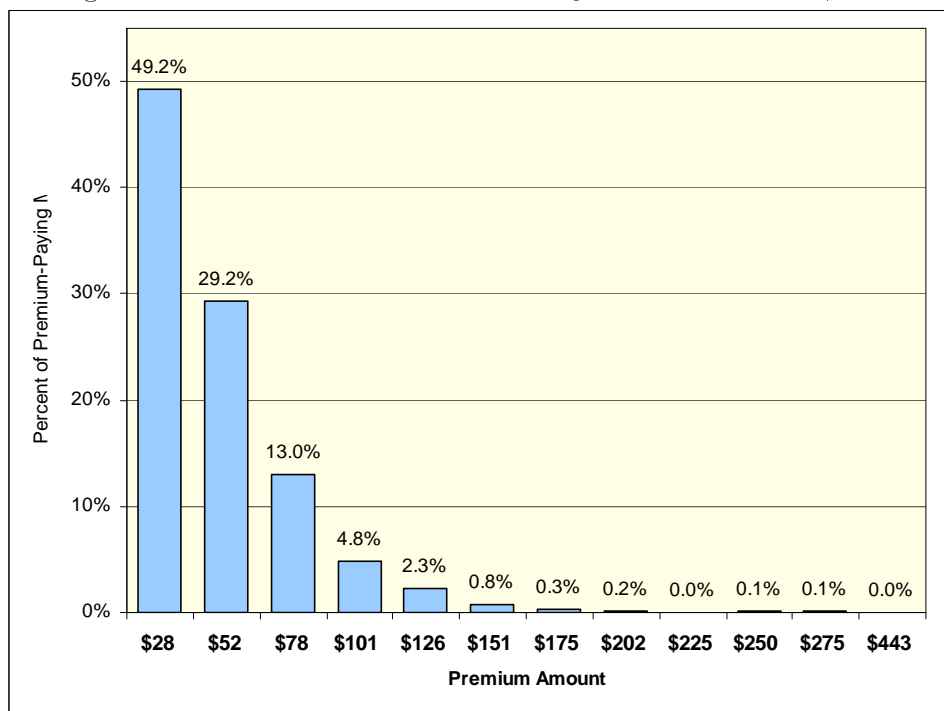
In order to compare the 2007 member base with the 2004 and 2005 member bases, as well as to see how well the survey sample represents the overall MEPD member population, the following section outlines key demographics and characteristics of the 2007 survey respondents and MEPD population, as well as some year-to-year comparisons. Some key comparisons are also made with the entire population of Iowa.

Data on MEPD members' premiums, income, age, gender, race/ethnicity, and education come from the member population database. This information was updated approximately a month before the survey. Data on living arrangement, marital status, children, and health/disabilities were collected from survey respondents only.

2.1 Premiums

Figure 2.1 shows the frequencies of monthly premium amounts paid by the 2007 MEPD population (not just the survey respondents) at the time of the survey. 25.9% of all members pay some premium, an increase from 2005 (23.5%). Of those paying a premium, almost half (49.2%) pay the smallest premium amount of \$28, and over a quarter (29.9%) pay the next smallest premium of \$52. Of all members paying a premium, the average monthly payment is \$49.53. The 2005 premium amount distribution is very similar to that of 2007, with an average monthly premium amount of \$46.02. One possible reason for the increase in average monthly premium from 2005 to 2007 is that the all premium values were increased between these two times.

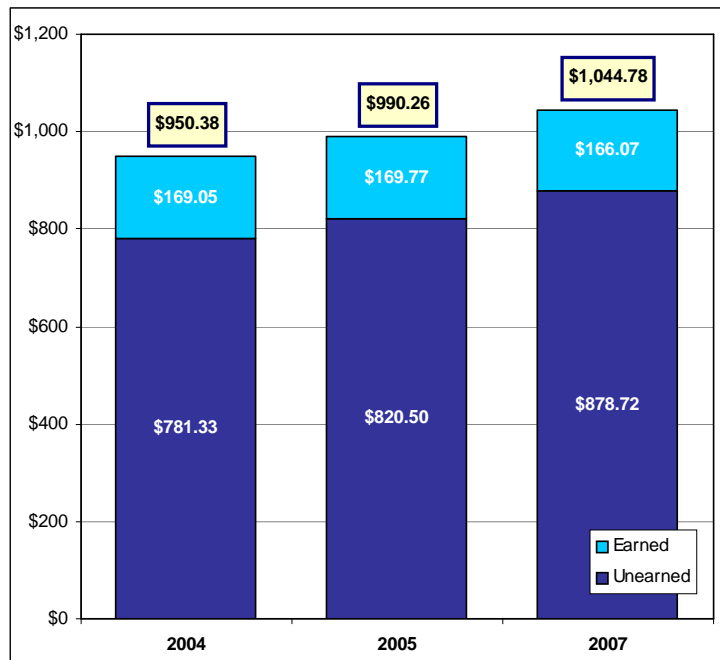
Figure 2.1: *Premium Amounts Paid by MEPD Members, 2007*



2.2 Income

One requirement for MEPD is that a member must have some earned income. This is money received for any employment or self-employment and may include wages, tips, commissions, bonuses, and work-study. The average earned income for all MEPD members is \$166.07 a month, a small decrease of 2.2% from 2005 when the average earned income was \$169.77. The average unearned income for all MEPD members is \$878.72 a month, up from \$820.50 in 2005 (a 7.1% increase) and \$781.33 in 2004 (12.5% increase). See Figure 2.2. Unearned income includes any money received that is not earned income and includes Social Security, SSI, veterans' benefits, unemployment benefits, child support, disability benefits, educational grants and loans, and cash gifts. The increase in unearned income may be attributed to cost of living increases for Social Security Disability Insurance and/or other cash benefits.

Figure 2.2: *Average Monthly Income of MEPD Members, by Year*



Another key statistic to evaluating income is the median income, or the amount that half of MEPD members earn more than. The median earned

income is \$39.00, a one-dollar, or 2.5%, decrease from 2005 and a five-dollar, or 11.9%, decrease from 2004. Median unearned income has risen to \$839, up 7.0% from 2005 and 10.8% from 2004.

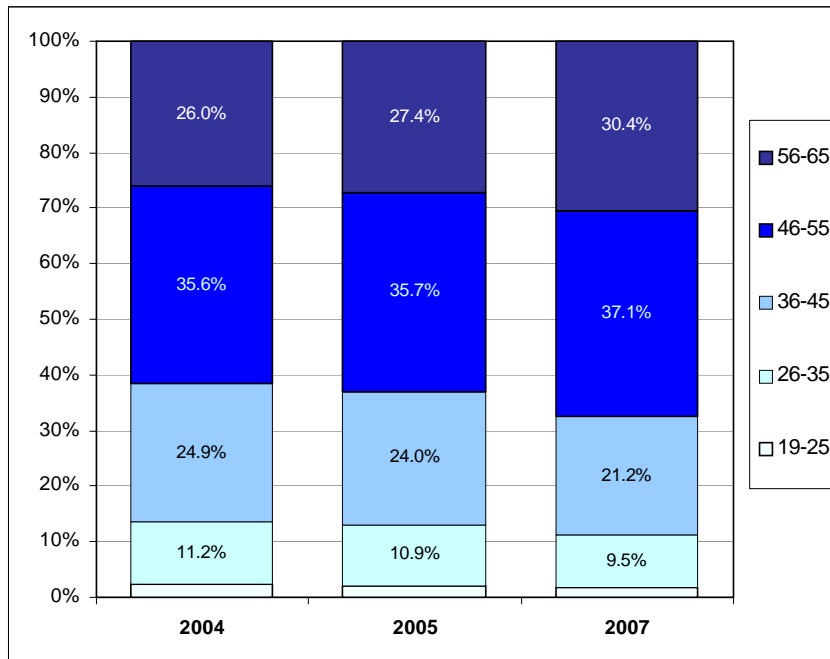
The average earned income for 2007 survey respondents is lower than the population's by about \$18 (10.9%), but respondents' unearned income is about \$34 (3.9%) higher than that of the MEPD population.

2.3 Demographics

2.3.1 Age

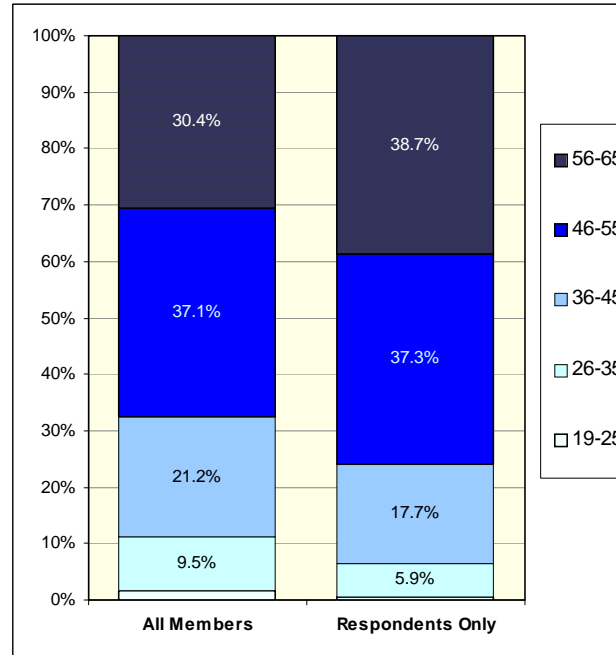
The age distribution of MEPD members has remained fairly constant through the years, although it has increased slightly. As seen in Figure 2.3, 88.7% of present members are at least 36 years old; this is a slight increase from 2005, when 87.0% of members were at least 36 years old, and 2004, when 86.5% of members were at least 36 years old. The average age of all MEPD members is approximately 49.6 years; in 2005, this figure was 48.7 years, and in 2004, it was 48.3 years.

Figure 2.3: *Age of MEPD Members, by Year*



Survey respondents tend to be somewhat older than the MEPD population on average: 51.8 years old compared to 49.6. While 30.4% of all MEPD members are in the 56-65 age group, 38.7% of survey respondents are in this age group. (See Figure 2.4.)

Figure 2.4: *Age of MEPD Members and Survey Respondents, 2007*



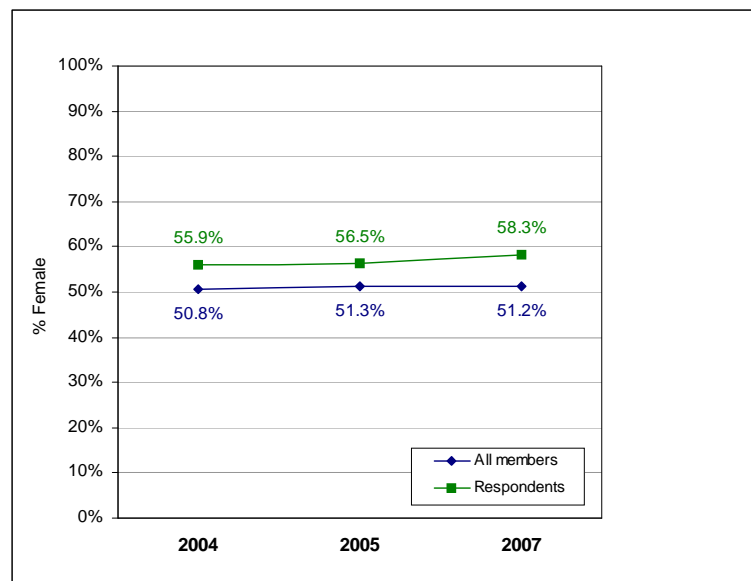
Among all Iowans, the average age is approximately 38.5 years¹.

¹Source: U.S. Census Bureau, Population Division, (301) 457-2422, Released May 17, 2007

2.3.2 Gender

The population of all MEPD members (as of February 26, 2007) is 51.2% female, virtually the same as in 2005. As in previous years, females make up a slightly larger proportion of the sample (58.3%) than of the MEPD population (see Figure 2.5). This is not uncommon in surveys conducted by telephone.

Figure 2.5: *Gender of MEPD Members and Survey Respondents, by Year*



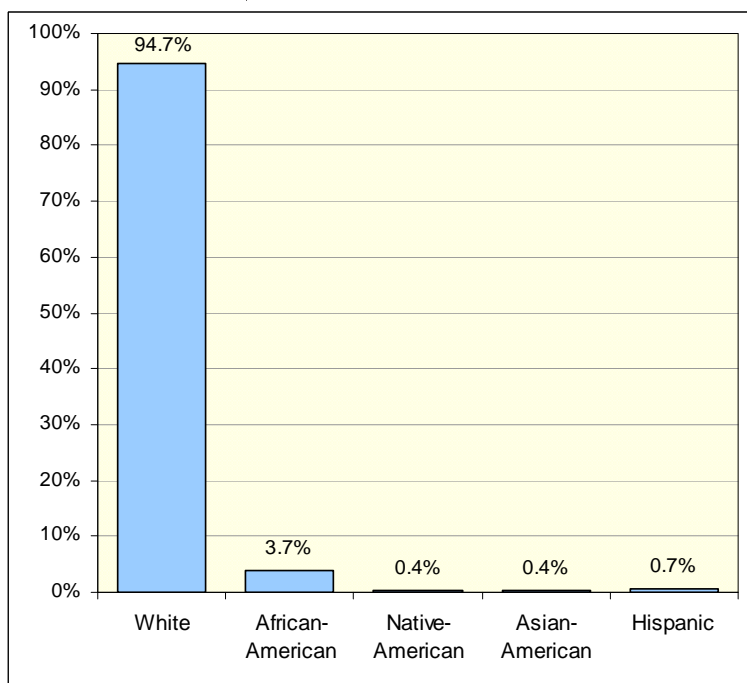
Among all Iowans age 19-65, slightly less than half (49.5%) are female².

²Source: U.S. Census Bureau, Population Division, (301) 457-2422, Released May 17, 2007

2.3.3 Race/Ethnicity

As shown in Figure 2.6, around 95% of MEPD members are White non-Hispanic, and slightly under 4% are African-American. Data are incomplete for more than one-quarter of the members (28.1%). The racial/ethnic makeup of the MEPD population has not changed much since 2004.

Figure 2.6: *Race/Ethnicity of MEPD Members, 2007*



The survey respondents have a very similar racial makeup to that of the MEPD population.

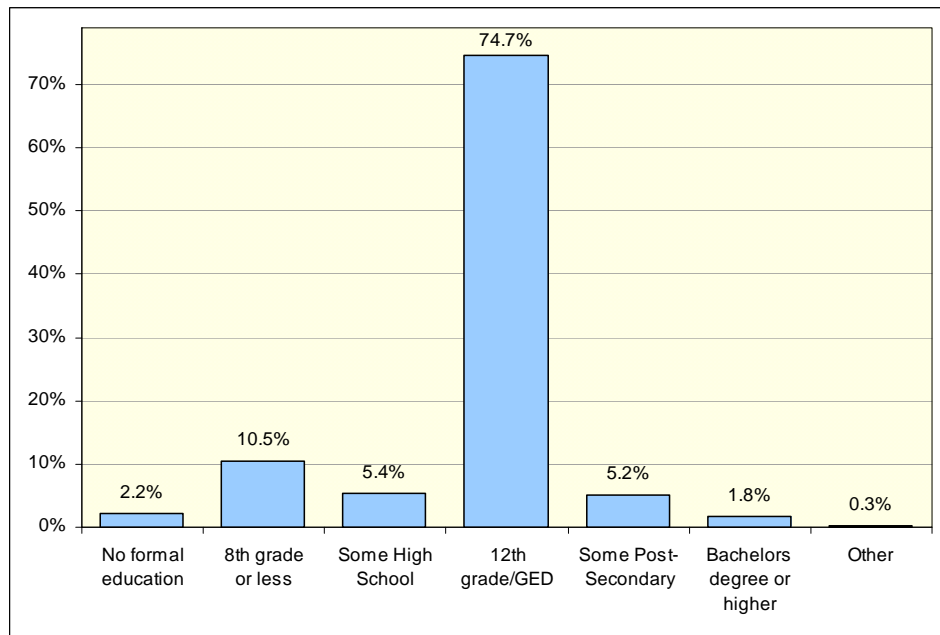
From the 2006 estimates, for the entire state of Iowa, the population is 91.0% White non-Hispanic, 2.5% African-American, 3.8% Hispanic/Latino (any race), 1.6% Asian, 0.4% Native American, less than 0.1% Native Hawaiian/Other Pacific Islander, and 1.0% multiracial³.

³Source: U.S. Census Bureau, Population Division, (301) 457-2422, Released May 17, 2007

2.3.4 Education

Slightly more than four-fifths of all MEPD members (81.7%) have at least completed high school or obtained a GED. (See Figure 2.7). This is virtually the same as it was in 2005. This includes 74.7% whose highest education level is 12th grade or GED, 5.2% with some college, and 1.8% with a college degree. Thus 81.7% of members have at least a high school education or obtained a GED with 7.0% having some education beyond high school, up slightly from 5.1% in 2004. It should be noted that education data are not available for one-third of MEPD members.

Figure 2.7: *Education Level of MEPD Members, 2007*



Education levels for survey respondents are similar to the member population.

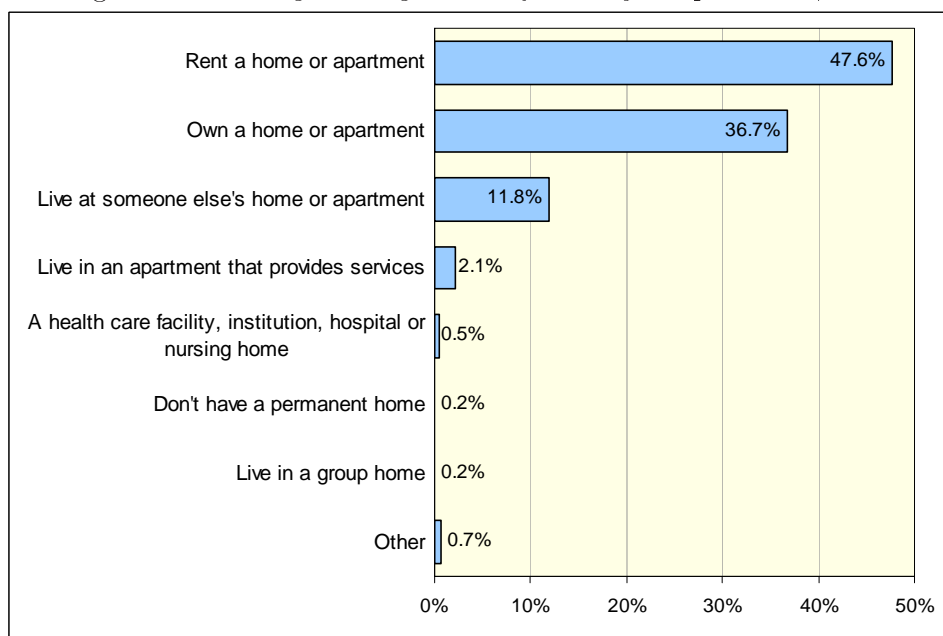
As of 2005, approximately 89.6% of Iowans ages 25 years and over had completed high school⁴.

⁴Source: U.S. Census Bureau, 2005 American Community Survey. Sex by Educational Attainment for the Population 25 Years and Older (Table B15002).

2.3.5 Living Arrangement

Figure 2.8 shows the living arrangements of the 2007 survey respondents. Slightly less than half of respondents (47.6%) rent a home or apartment. A little more than a third (36.7%) own their home or apartment. The breakdown is not very different from that of 2005 (50.1% rent, 36.5% own). Response options in 2004 were different than those in 2007 and 2005, so those results are not comparable.

Figure 2.8: *Living Arrangement of Survey Respondents, 2007*



The home ownership rate for all of Iowa in 2004 was 73.2%⁵.

⁵Source: U.S. Census Bureau, Housing and Household Economics Statistics Division, Last Revised February 17, 2005

2.3.6 Marital Status

Respondents were asked their current marital status. 29.1% of respondents are married, basically unchanged from 2005 (29.0%).

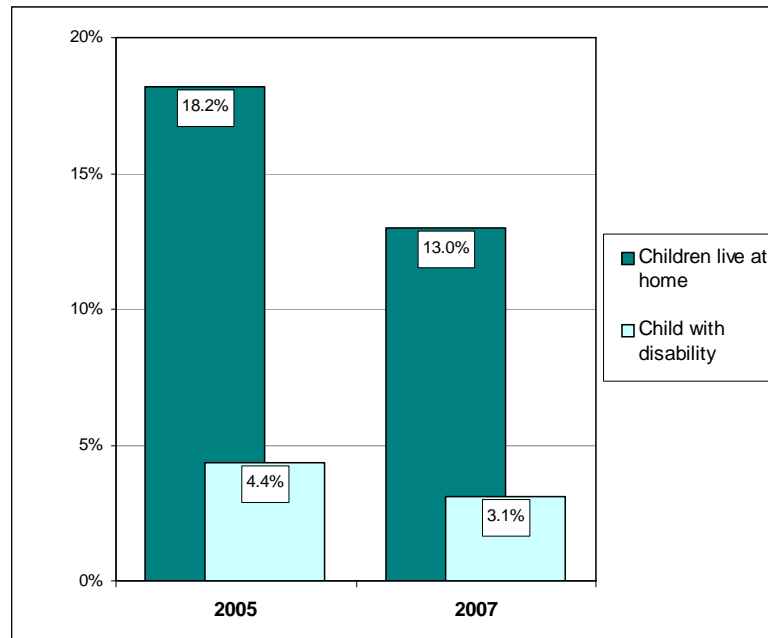
As of 2000, 57.8% of all Iowans age 15 and up were married⁶.

2.3.7 Children

Overall, 13.0% of respondents have children living at home. This is a sizeable decline from 2005, when this figure was 18.2%. For 2007 respondents with children, the average number of children is 1.8. (This question was not asked in previous years).

Among all respondents, 3.1% have a child with a disability, compared to 4.4% in 2005 as depicted in Figure 2.9.

Figure 2.9: *Survey Respondents with Children Living at Home, by Year*



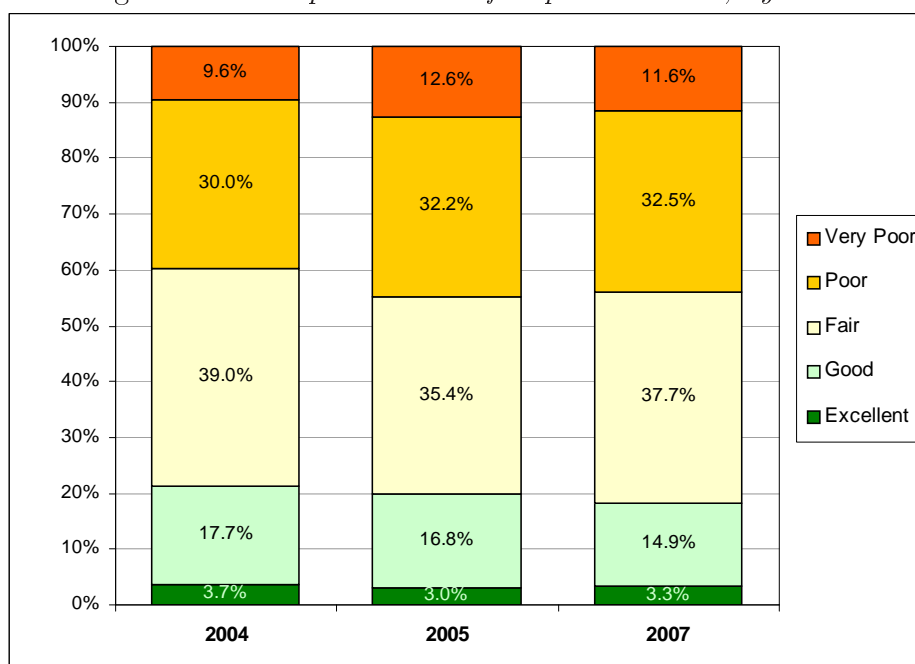
⁶Source: U.S. Census Bureau, *Marital Status: 2000, Census 2000 Brief*

2.4 General Health

Respondents were asked to rate their general health on a five-point scale, ranging from Excellent to Very Poor. Figure 2.10 shows that self-reported health of MEPD members is quite similar in 2007 to what it was in previous surveys.

As stated in Section 1.2.1, it is less likely for members with more severe disabilities, or those living in residential facilities, to participate in the survey. This suggests that the health and disabilities reported in this section and Section 2.5 may under-represent the more severe disabilities that some MEPD members have.

Figure 2.10: *Respondents' Self-Reported Health, by Year*

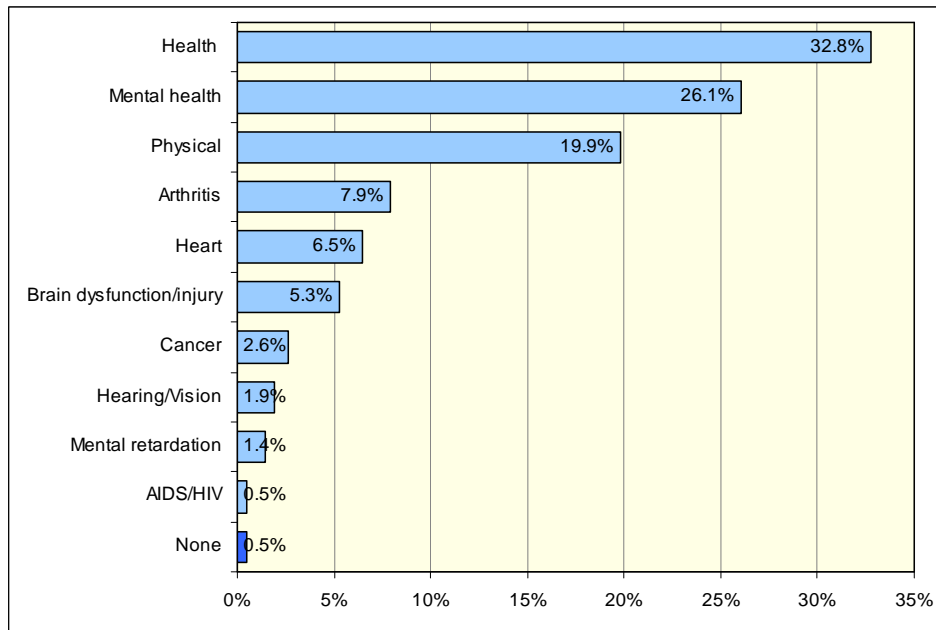


2.5 Disability Identification

Respondents were asked whether they have a disability. Nearly all of the respondents (99.5%) indicated they do, just as they had in 2005 (98.7%). In addition, approximately three quarters of respondents each year indicated they have a secondary disability or condition.

2.5.1 Primary Disability

Respondents indicating they are disabled were asked what their disabilities are. Responses were then placed into categories by survey staff. The majority of respondents have primary disabilities that could be classified as health (32.8%), mental health (26.1%), or physical (19.9%) problems, as can be seen in Figure 2.11. The percentage reporting general health problems is up from 27.7% in 2005. The most common specific conditions listed are arthritis (7.9% of respondents) and heart problems (6.5%). Many respondents suffering from mental health problems listed depression or schizophrenia as primary disabilities (not shown separately). Only 0.5% of respondents refused to describe their disabilities or did not know what their disabilities are.

Figure 2.11: *Respondents' Primary Disabilities Identification, 2007*

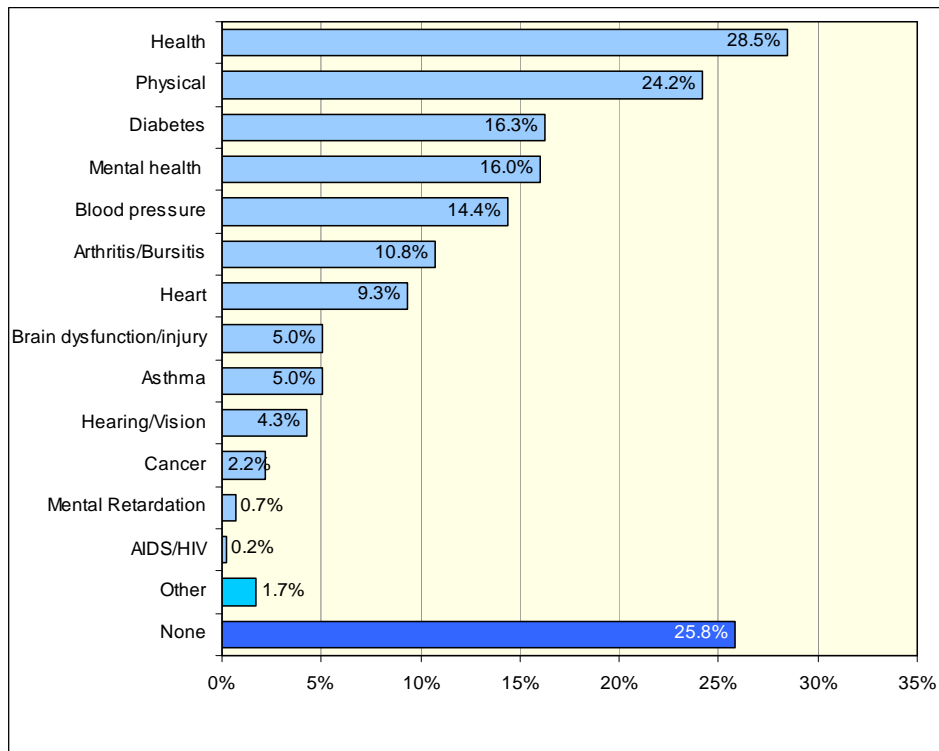
Asthma, blood pressure and diabetes are included in the Health Problems category.

Because some respondents described more than one type of disability, the overall percentage is greater than 100%. All verbatim responses can be found in Appendix D of this report.

2.5.2 Secondary Disability

Respondents were also asked to list any additional disabilities or medical conditions they have aside from their primary disabilities. Approximately three-quarters of respondents indicated that they have secondary disabilities. More than one in four members reported health conditions apart from their primary disability; nearly one in four reported general physical problems apart from their primary disability; and nearly one in six reported diabetes as a secondary disability. See Figure 2.12. Compared to 2005, there has been a drop in the percentage reporting arthritis/bursitis (from 14.1% to 10.8%), but an increase in the number reporting blood pressure issues (10.4% to 14.4%).

Figure 2.12: *Respondents' Secondary Disabilities Identification, 2007*



Section 3

Work Experiences and Attitudes

Unless otherwise noted, results in this section apply to all respondents.

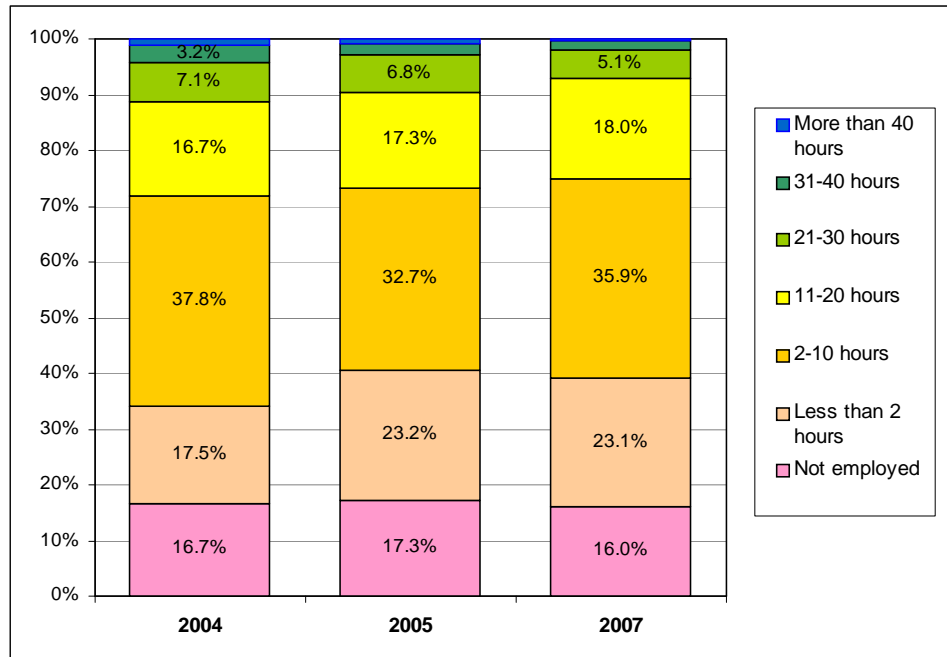
3.1 Work Status

3.1.1 Employment

In 2007, 84.4% of respondents reported currently working for pay. This is slightly lower than the 88.0% reported in 2005. Although being employed is a requirement of the MEPD program, if a member loses work, s/he may be unemployed for up to six months before losing eligibility for the program.

3.1.2 Work Intensity

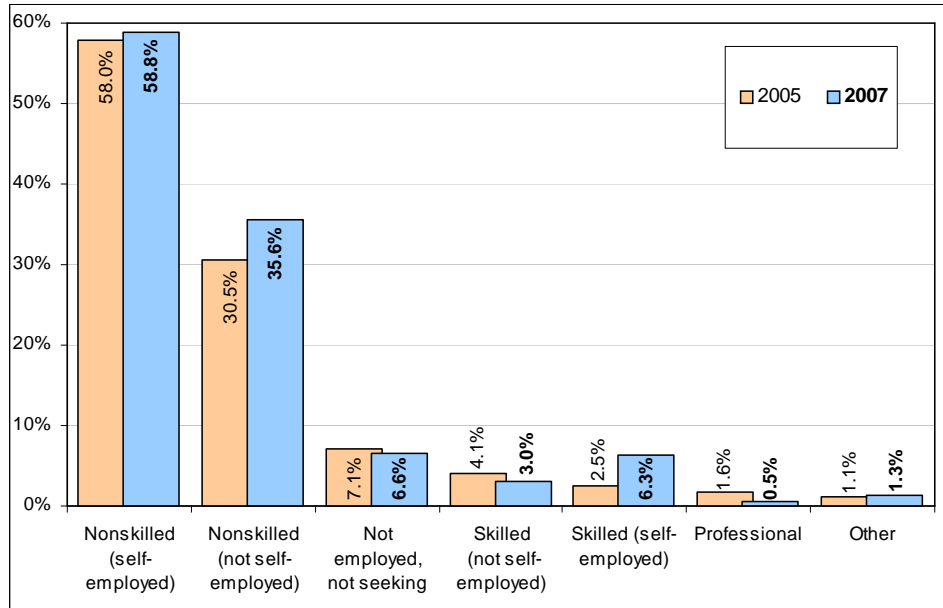
The number of hours worked per week is virtually the same as it was in 2005. Approximately 39.1% of respondents in 2007 and 40.5% in 2005 reported working less than two hours a week (including those not working). In 2004, this number was only 34.2%. Overall, the average number of hours worked per week is between seven and eight hours. This is the same as 2005, but a decrease from 2004 when respondents worked an average of between eight and nine hours a week. Figure 3.1 shows the distribution of weekly hours worked for MEPD survey respondents in 2004, 2005, and 2007.

Figure 3.1: *Work Intensity, by Year*

3.1.3 Current Job

Respondents were asked what their current jobs are, or what type of jobs they are looking for if currently unemployed. About 65.1% of respondents are self-employed, similar to the 60.5% in 2005. These jobs most frequently include childcare, cleaning, lawn work, and driving, and are often performed for a friend, neighbor, or family member. 94.4% of respondents reported having non-skilled jobs, including some who are self-employed, compared to 88.5% in 2005. Of the jobs not considered to be self-employed, the most common are cashier, clerical, and food service work. Figure 3.2 compares the responses of the 2007 and 2005 surveys.

Figure 3.2: *Job Type, by Year*



3.2 Work History

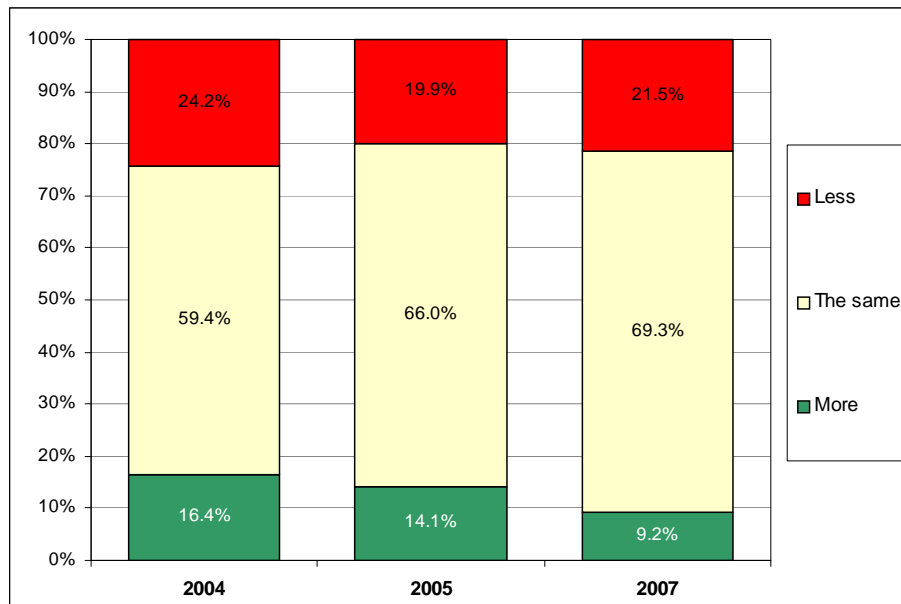
3.2.1 Employment Status

A smaller percentage of respondents indicated that they were employed 12 months prior to the time of the survey in 2007 than 2005. About 63.6% of respondents stated they were employed 12 months before the 2007 survey, while 75.3% of respondents were employed 12 months prior to the 2005 survey.

3.2.2 Total Earnings

Respondents who indicated they were working 12 months prior to the survey were asked, “Do you earn more, less or about the same as you did 12 months ago?” In 2007, 9.2% of respondents answered “more.” That is a decrease from 2005 (14.1%) and an even larger decrease from 2004 (16.4%). See Figure 3.3.

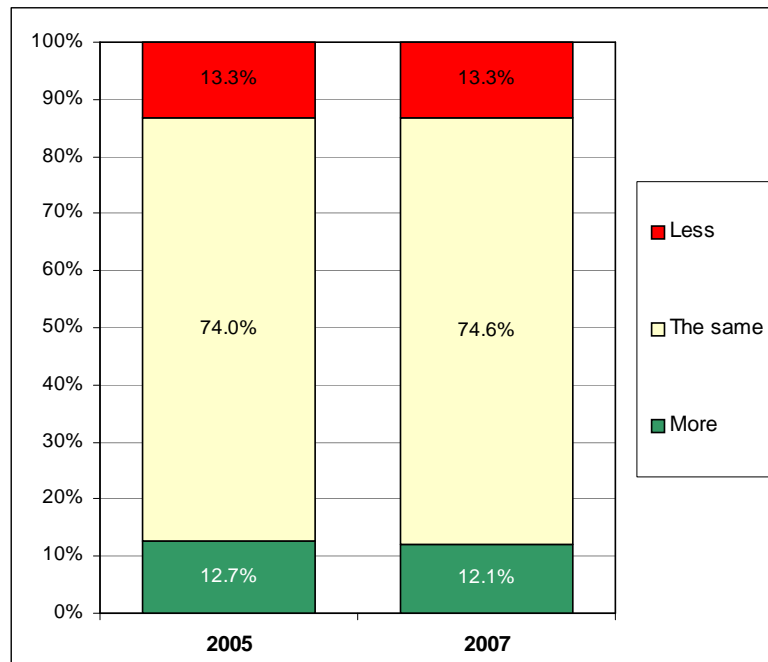
Figure 3.3: *Current Total Earnings Compared to Previous Earnings, by Year*



3.2.3 Hourly Earnings

The same respondents were also asked, “Is your hourly pay more, less, or about the same as it was 12 months ago?” Figure 3.4 shows that the distribution of answers in 2007 is nearly the same as in 2005, with most respondents earning the same hourly pay as 12 months prior.

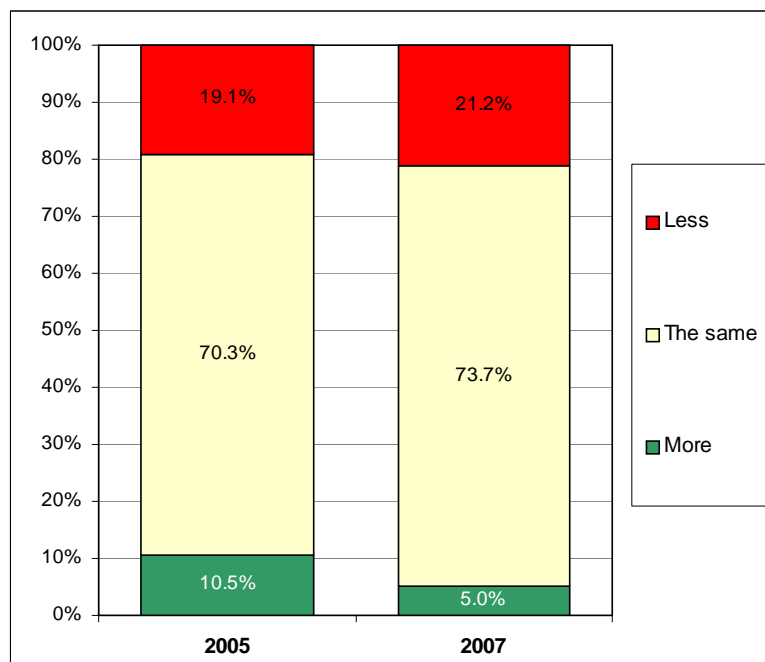
Figure 3.4: *Current Hourly Earnings Compared to Previous Earnings, by Year*



3.2.4 Hours Worked

Respondents who were employed 12 months ago were asked, “Is the number of hours per week that you work more, less, or about the same as it was 12 months ago?” Among the 2007 respondents, 5.0% answered “more”, a decrease from 2005, when 10.5% answered “more”. See Figure 3.5.

Figure 3.5: *Current Hours Worked Compared to Previous Hours, by Year*

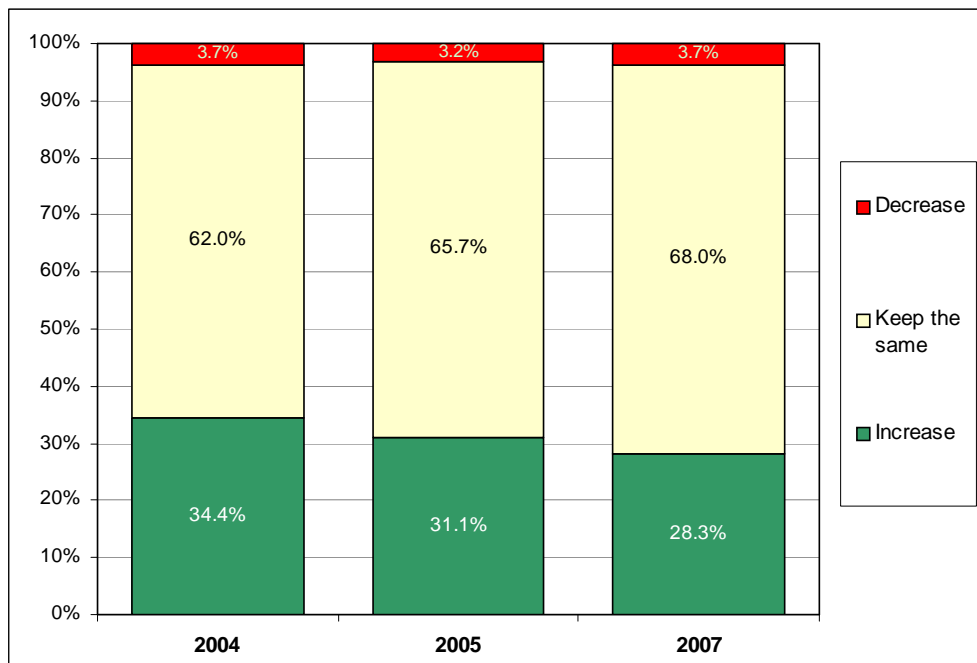


3.3 Attitudes

3.3.1 Current Work Amount

The majority of all currently employed respondents want to keep their current hours worked per week the same, as shown in Figure 3.6, and there may be a trend towards desiring the same amount of hours rather than working more. In 2007, 68.0% of respondents indicated they would like to keep working the same amount. This is about the same as the 65.7% in 2005, and a small increase from 62.0% in 2004. The percentage of respondents wishing to increase their hours has been decreasing (28.3% in 2007, down from 31.1% in 2005 and 34.4% in 2004). Less than 4% of respondents for each survey reported a desire to decrease their weekly hours worked.

Figure 3.6: *Attitudes Concerning Current Work Amount, by Year (Employed Respondents)*



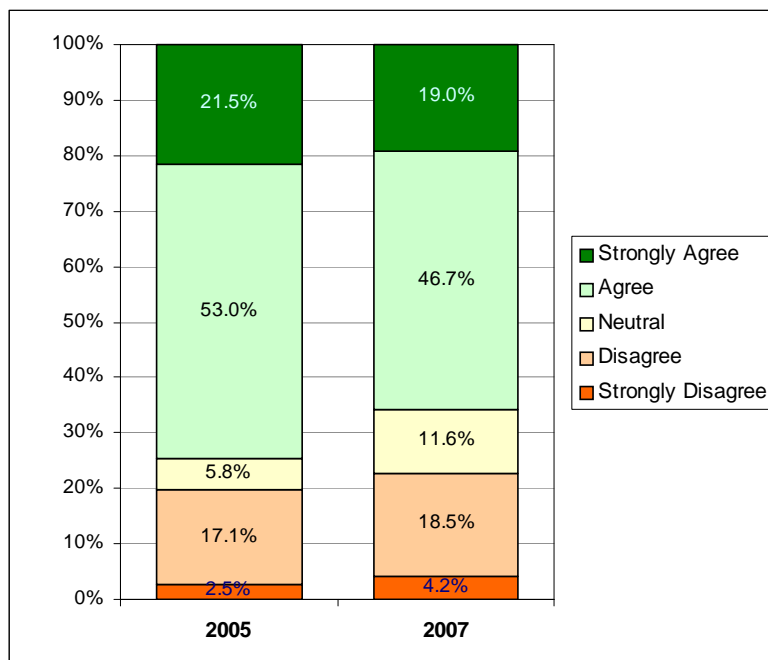
3.3.2 Desire to Work

Of the currently unemployed respondents, 62.5% hope to be working within the next 12 months. This is similar to the 57.7% in 2005. Although the difference might seem to be substantial, there was a small number of respondents (64 in 2007, 80 in 2005) for this question, so the results are not significantly different.

3.3.3 “If I could, I would work more.”

Almost two-thirds (65.7%) of the 2007 survey respondents agree or strongly agree with the statement, “If I could, I would work more.” This is a decrease from 2005, when close to 75% of survey respondents agreed or strongly agreed to the statement. Figure 3.7 shows the distribution of responses for both surveys.

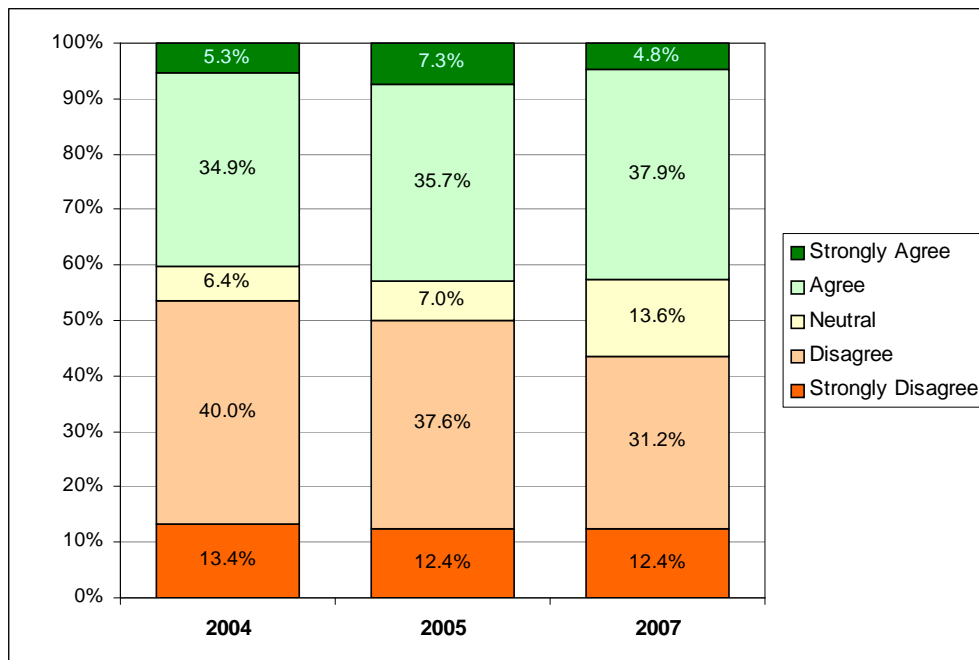
Figure 3.7: “If I could, I would work more”: Agreement Level, by Year



3.3.4 “I just want to work the minimum amount to keep my medical assistance.”

Respondents were also asked to what extent they agreed with the statement, “I just want to work the minimum amount to keep my medical assistance.” Figure 3.8 shows the distribution of responses for all three surveys. About the same percent of respondents agreed or strongly agreed with this statement in all three years (40.2% in 2004, 43.0% in 2005, 42.7% in 2007), but the percentage who disagree or strongly disagree is lower in 2007 (43.6%) than in 2005 (50.0%) and an even bigger decrease from 2004 (53.4%), suggesting a possible three-year trend.

Figure 3.8: “I just want to work the minimum amount to keep my medical assistance”: Agreement Level, by Year



3.3.5 Reasons for Wanting to Work (More)

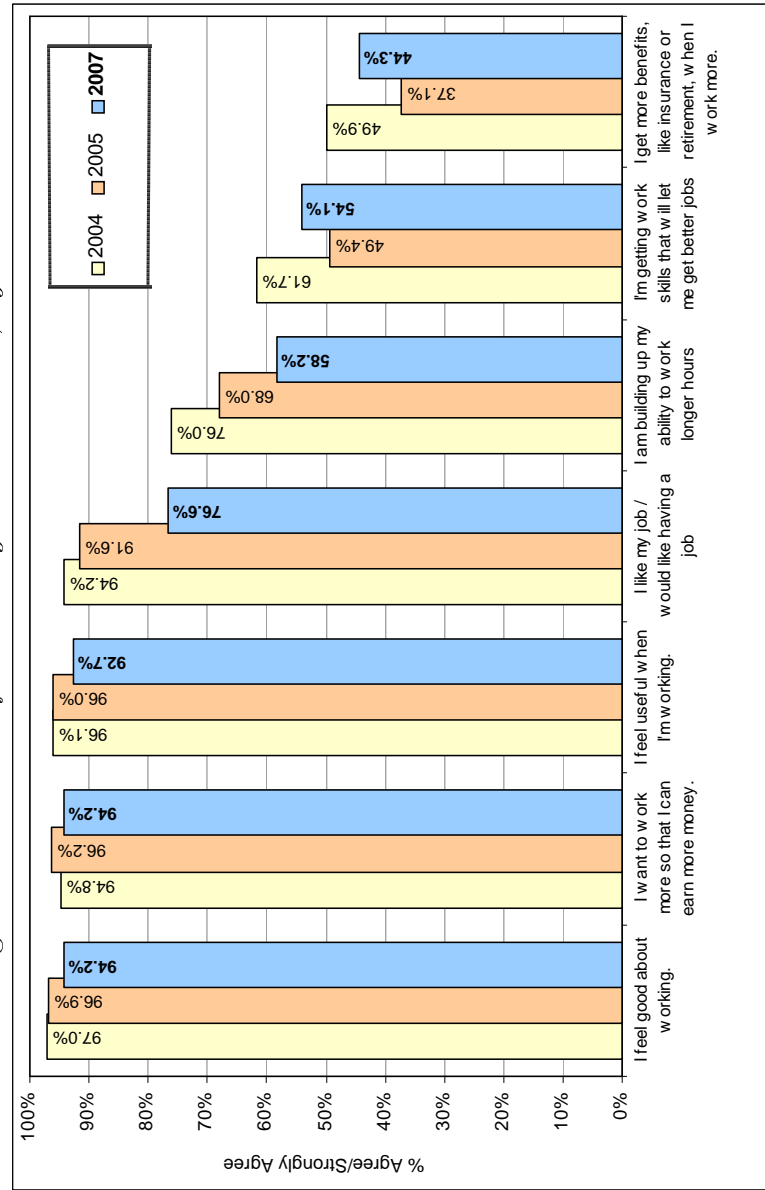
Employed respondents who indicated they want to increase their hours of work and unemployed respondents who indicated they want to be working within 12 months (see Section 3.3.1) were read a series of statements of reasons as to why they might want to work (or to work more), and asked to what extent they agree with each statement. Figure 3.9 shows the percentage of respondents who agree or strongly agree with each statement.

There are also differences in the responses of certain statements between years. 58.2% of respondents agree or strongly agree with the statement, “I am building up/would be able to build up my ability to work longer hours” as a reason for wanting to work more. This is a decrease from 2005 in which 68.0% of respondents agreed or strongly agreed with this statement, and an even further decrease from 2004 when 76.0% felt the same way.

Also, for the currently employed respondents, 76.6% agree or strongly agree with the statement, “I like my job.” This is a significant decrease from 2005 in which 94.2% agreed or strongly agreed. For the unemployed respondents, 73.0% agree or strongly agree with the statement, “I would get work skills that would let me get better jobs.” Although this percentage is not significantly different from the 2005 survey in which 86.5% of respondents agreed or strongly agreed with this statement, it is a significant decrease from 2004 when 89.6% of respondents agreed or strongly agreed with this statement.

Aside from the above statements, respondents were also asked to mention any additional reasons for wanting to work (or work more). The most common additional reason is to keep busy or have something to do. Other reasons include to be around people, to be more independent, and to feel healthier. For a complete list of responses, see Appendix D.

Figure 3.9: Reasons for Wanting to Work More, by Year



3.3.6 Reasons for Not Wanting to Work (More)

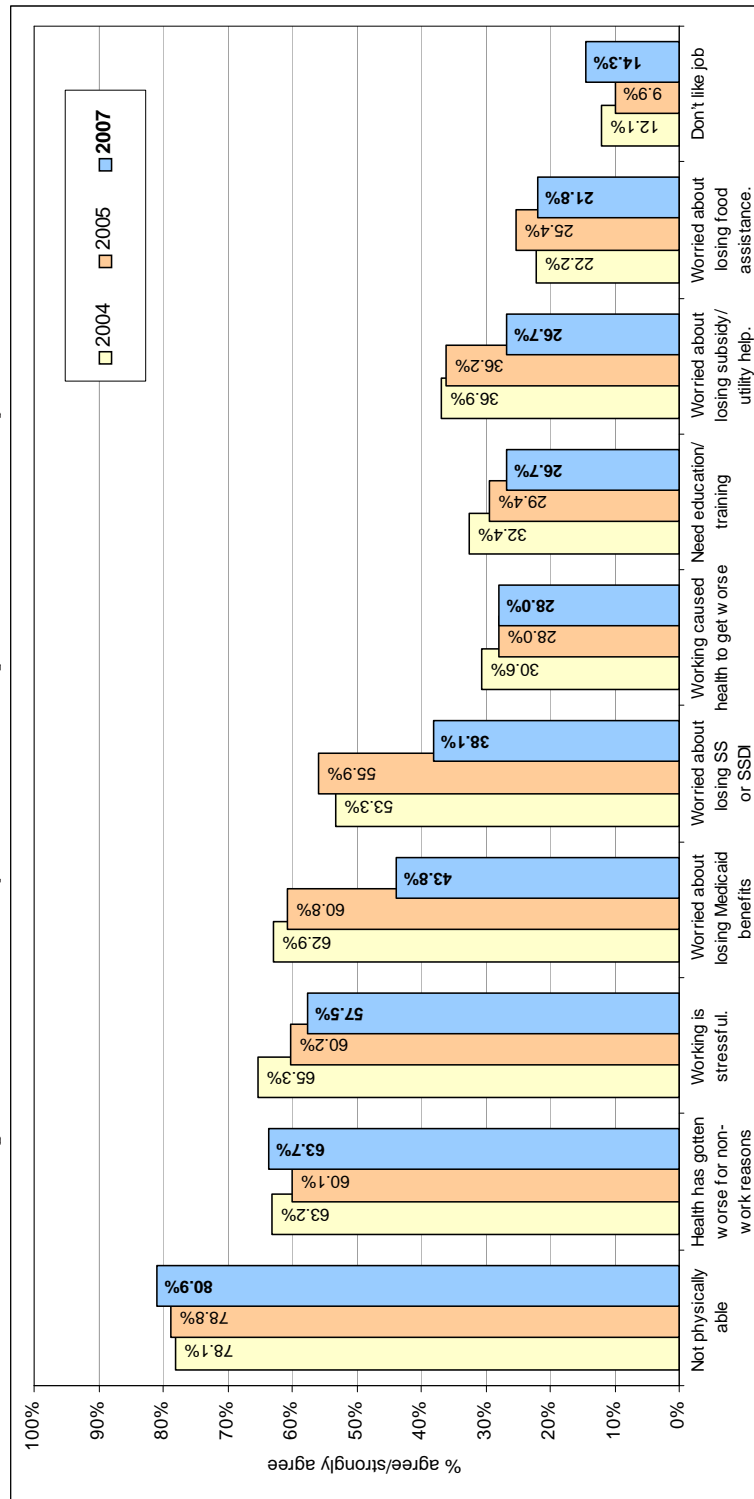
Employed respondents who indicated they want to keep working the same amount or decrease their hours of work, and unemployed respondents who indicated they do not want to be working over the next 12 months were read a series of statements as to why they might not want to work (more). They were then asked to what extent they agree with each statement. Figure 3.10 shows the percent of respondents who agree or strongly agree with each statement each year.

Similar to reasons why respondents might want to work more, there have also been changes in the reasons why respondents might not want to work more. 43.8% of respondents agree or strongly agree to the statement, “I am worried about losing Medicaid benefits.” This is a significant decrease from 2005, when 60.8% of respondents agreed or strongly agreed. Similarly, there was a large decrease in respondents who agreed or strongly agreed to the statement, “I am worried about losing my Social Security or SSDI monthly check.” Only 38.1% of respondents agree or strongly agree to this statement, compared to 55.9% in 2005. There has also been a slight decrease in the percentage who cite work-related stress: 57.5% agree or strongly agree that “Working is stressful”, down from 60.2% in 2005 and 65.3% in 2004.

Aside from the above statements, the same respondents were also asked to mention any additional reasons for not wanting to work (or work more). Several cited general health issues. For a complete list of responses, see Appendix D.

It should be noted that almost one third of respondents didn’t know or refused to answer the question regarding food assistance. In addition, when asked about losing other help like rent subsidy or utility help, almost one fifth of respondents didn’t know.

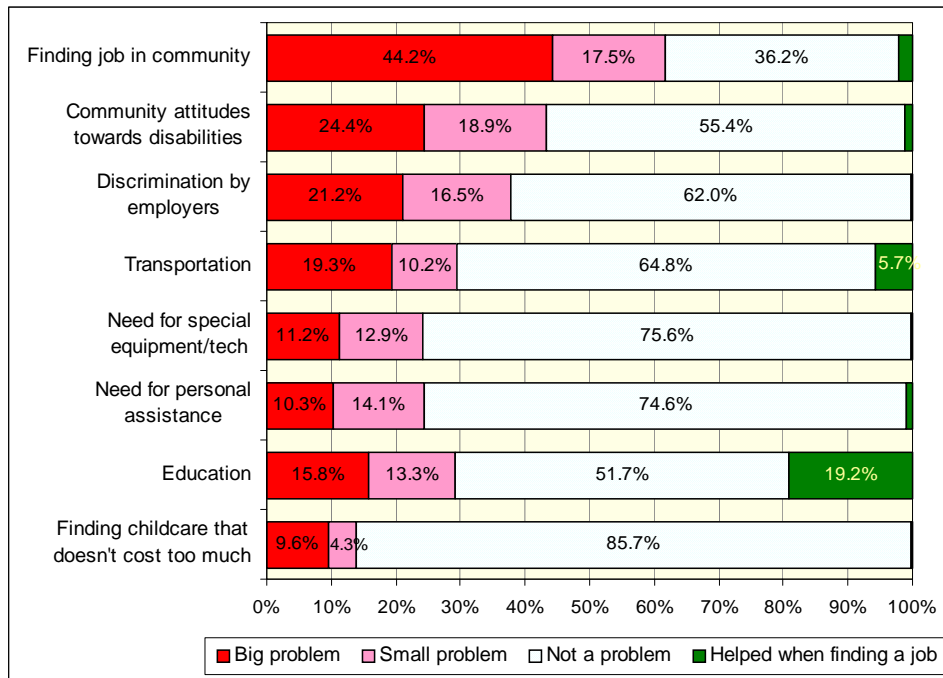
Figure 3.10: Reasons for Not Wanting to Work More, by Year



3.4 Problems in Finding or Keeping a Job

Respondents were read a list of items and asked to rate how much of a problem (or advantage) each one is in trying to find a job. As illustrated in Figure 3.11, the item that the most respondents indicated is a big problem or small problem is finding a job in their communities, with 61.7% in 2007. The next biggest perceived problem is community attitudes towards disabilities (44.3%), followed by discrimination by employers (37.7%).

Figure 3.11: *Problems in Finding or Keeping a Job, 2007*



Approximately 30% of both 2007 and 2005 respondents indicated that transportation and education were big problems or small problems when finding a job, while about 25% of respondents from each year reported a need for personal assistance or special equipment or assistive technology was a problem.

The least reported employment barrier was finding affordable childcare, with 14.0% indicating it is a problem. However, among respondents with children living at home, 26.9% indicated it is a problem. It should be

noted that almost one-quarter of respondents do not know if finding affordable childcare is a problem or refused to answer the question; most of these are respondents with no children living at home.

Responses from 2007 are very similar to those of 2005. This question was not asked in 2004.

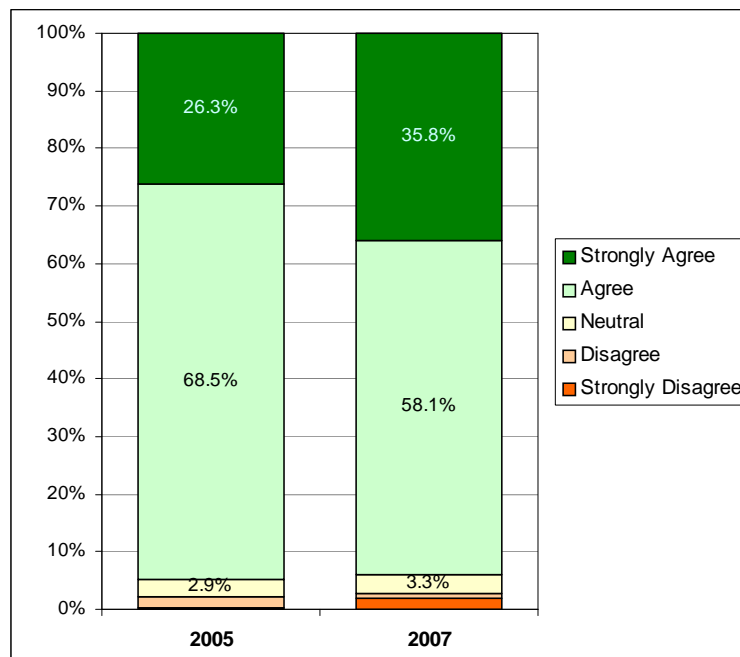
3.5 Work and Medicaid

Results in this section apply only to respondents who indicated at the beginning of the survey that they had heard of MEPD.

3.5.1 “The MEPD program lets me work and stay on Medicaid.”

Respondents were asked to what extent they agree with the statement, “The MEPD program lets me work and stay on Medicaid.” The results from the 2005 and 2007 surveys are virtually the same, with 94.0% agreeing or strongly agreeing in 2007 and 94.8% agreeing or strongly agreeing in 2005. Figure 3.12 shows the complete distribution of responses from the 2005 and 2007 surveys.

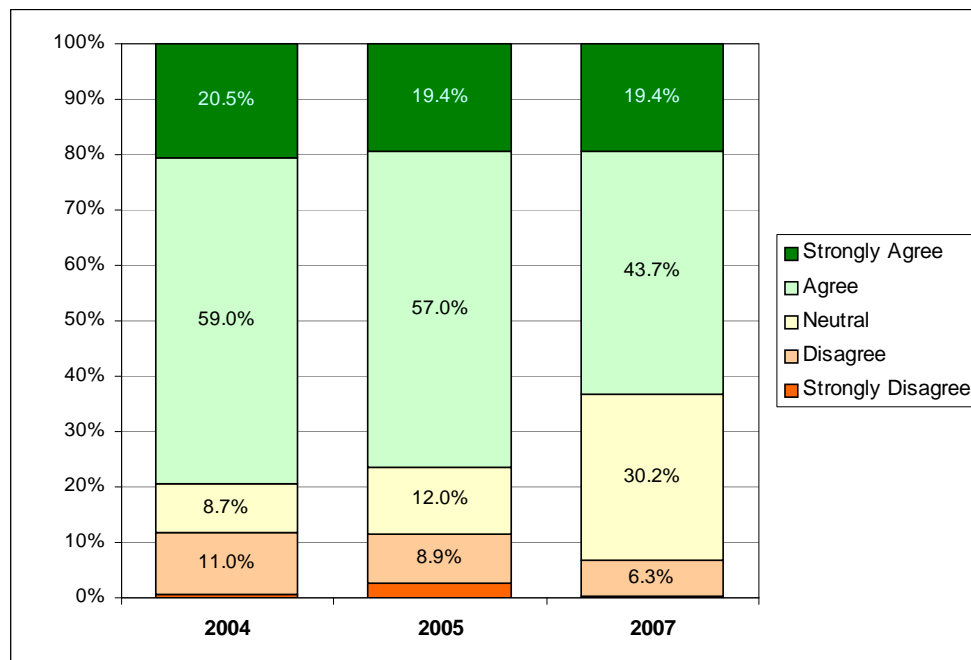
Figure 3.12: “The MEPD program lets me work and stay on Medicaid”: Agreement Level, by Year



3.5.2 “The MEPD program lets me have resources higher than other Medicaid programs.”

Figure 3.13 shows the responses to the statement, “The MEPD program lets me have resources higher than other Medicaid programs.” The percentage of respondents who agree or strongly agree with this statement significantly decreased from 2005 to 2007, with 63.1% of 2007 respondents agreeing or strongly agreeing, compared to 76.4% in 2005 and 79.5% in 2004. However, it should be noted that more than one quarter of respondents gave a response of “Don’t Know”.

Figure 3.13: “The MEPD program lets me have resources higher than other Medicaid programs”: Agreement Level, by Year

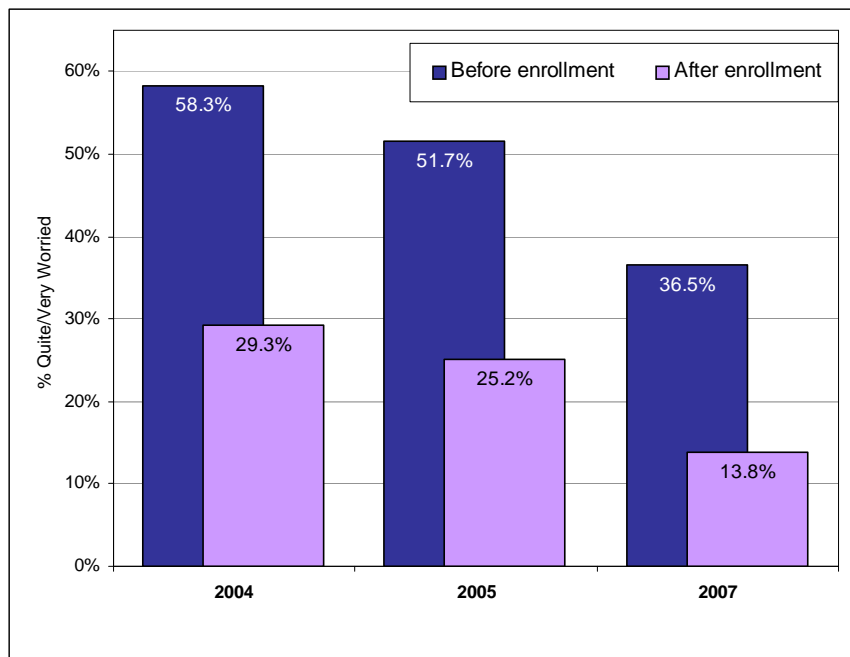


3.5.3 Medicaid Eligibility Concerns

It is of interest to find out whether members are worried that they could lose their Medicaid assistance because they work or if they get jobs. Respondents were asked, “*Before* you enrolled in MEPD, were you worried that you could lose your Medicaid if you worked or got a job?” and “Now that you have MEPD for medical assistance, how worried are you that you might lose your Medicaid because you work?” The percentage of respondents who were quite worried or very worried *before* enrollment in MEPD has decreased steadily from 2004 to 2007. In 2007, 36.5% of respondents were quite worried or very worried before enrollment, a 15.2% decrease from 2005 and a 21.8% decrease from 2004. The percentage of respondents who were quite worried or very worried *after* enrollment has also declined significantly from 2004 to 2007, with 13.8% of respondents quite worried or very worried in 2007, down from 25.2% in 2005 and 29.3% in 2004.

It should also be noted that within each year, the percentage of respondents who were quite worried or very worried decreased significantly after enrollment in MEPD compared to before enrollment. See Figure 3.14.

Figure 3.14: *Concern regarding Medicaid Eligibility: Before and After Enrollment, by Year*

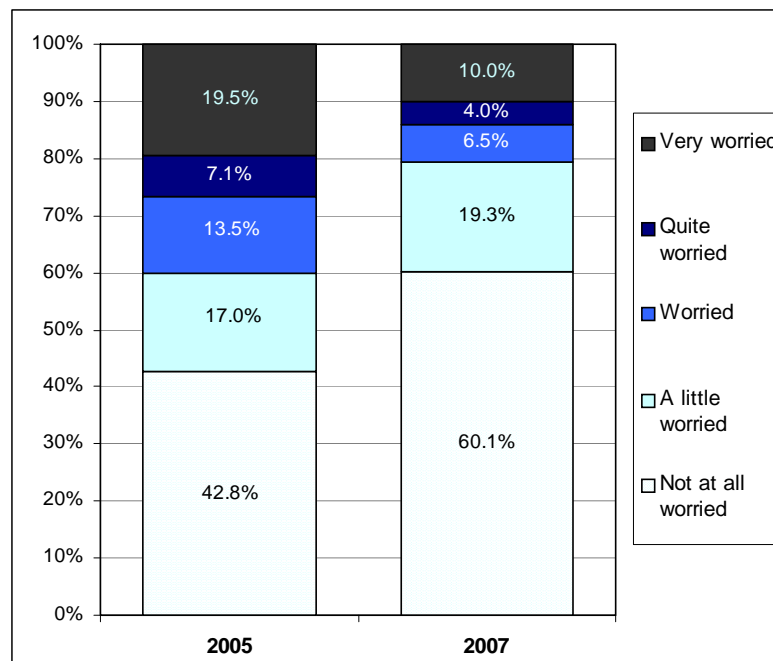


The question about concern before enrollment had a nonresponse rate of 11.5%.

3.5.4 Social Security Benefit Concerns

In addition to the worry of losing Medicaid, respondents were also asked how concerned they are that they could lose their Social Security benefits because they work. Approximately 14.0% are quite worried or very worried, a significant decrease from 2005, in which 26.6% of respondents felt this way. Figure 3.15 shows the response distribution of concern level for 2005 and 2007. This question was not asked in 2004.

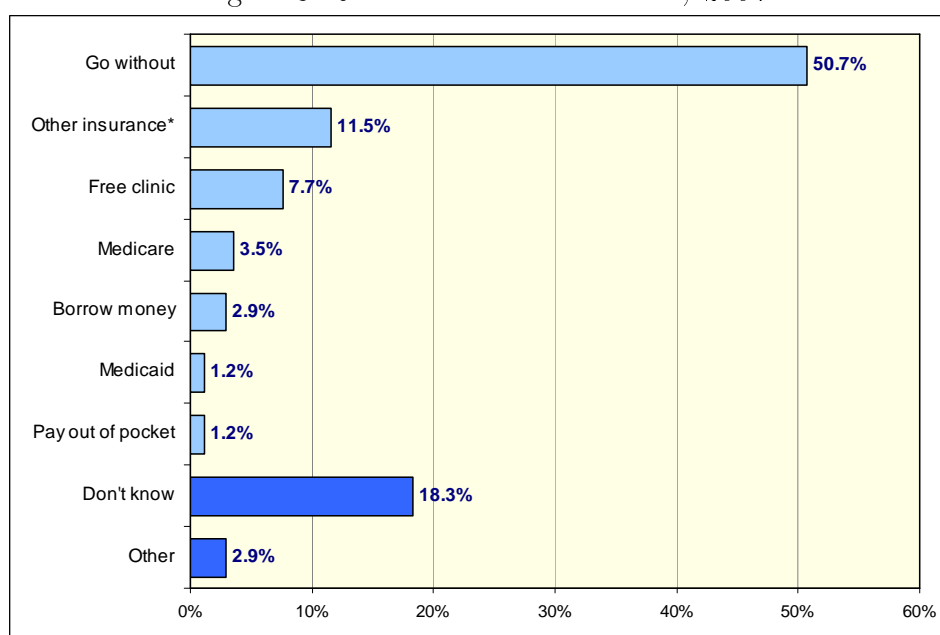
Figure 3.15: *Concern regarding Social Security Benefits, by Year*



3.5.5 Other Medical Care Options

Respondents were also asked how they would get medical care if they didn't have MEPD. Half (50.1%) of the respondents indicated they would go without medical care, and another 18.3% don't know what they would do. Only 10.9% of respondents reported that they would get other insurance. See Figure 3.16 for the complete distribution of responses to this question.

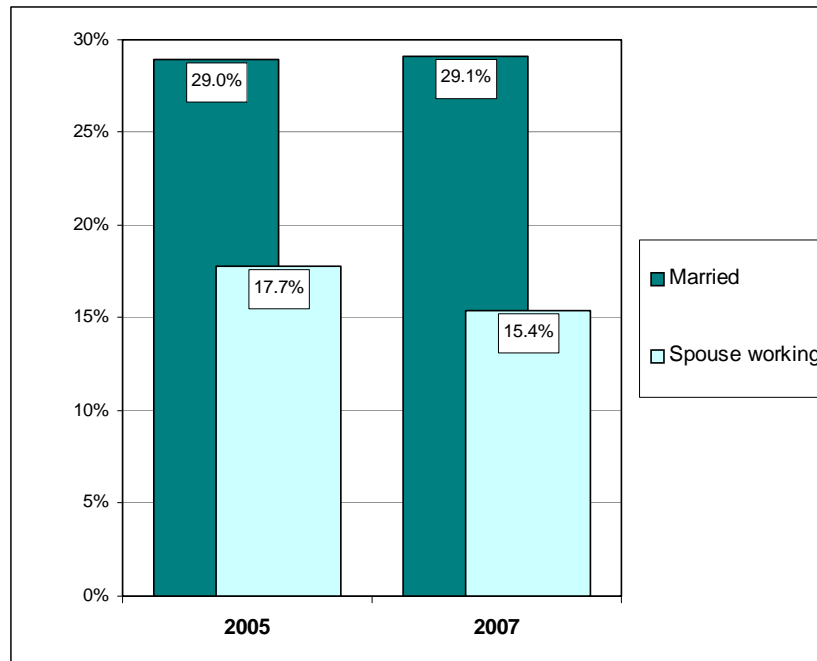
Figure 3.16: *Alternatives to MEPD, 2007*



3.5.6 Member Spouse Employment

As mentioned in section 2.3.6, 29.1% of 2007 MEPD members are married. In addition, 15.4% of survey respondents are married with their spouses working, similar to 2005. See Figure 3.17.

Figure 3.17: *Marital Status and Employment of Respondents' Spouses, by Year*



Of respondents who have spouses who work, 23.4% say they are quite worried or very worried that their spouses' earnings might make them lose their Medicaid benefits, similar to the 28.3% in 2005.

Section 4

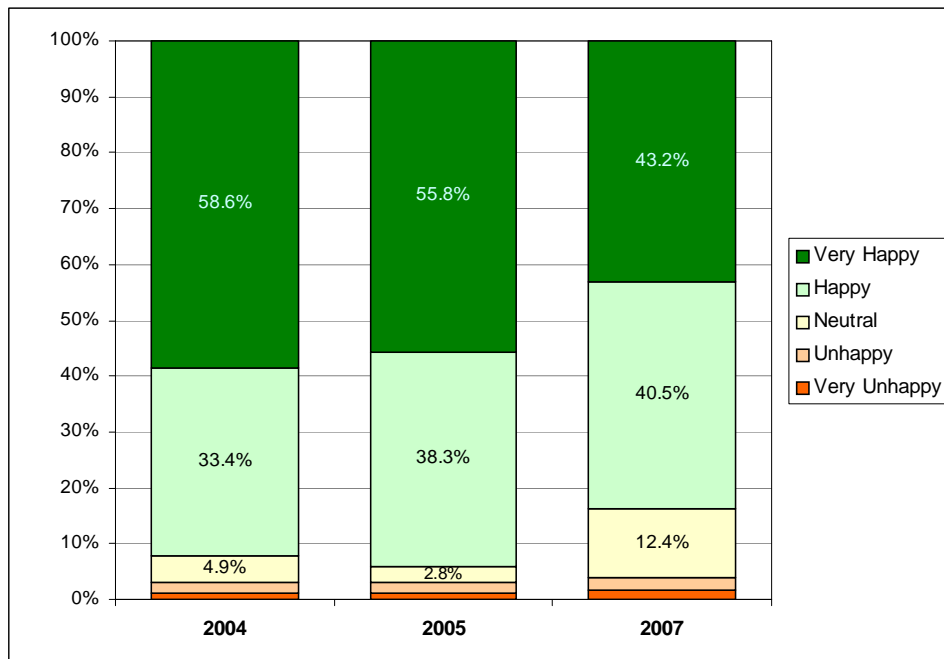
Member Satisfaction with MEPD

Results in this section apply only to respondents familiar with MEPD (question 1 on the survey), unless otherwise noted.

4.1 Overall Member Happiness with MEPD

Member satisfaction is one of the most important indicators of how well the MEPD program is meeting the needs of its members. Because of this, survey respondents were directly asked how happy they are with MEPD. In 2007, 83.7% of respondents indicated they are happy or very happy with MEPD, a decrease from 2005. See Figure 4.1 for the full distribution of responses.

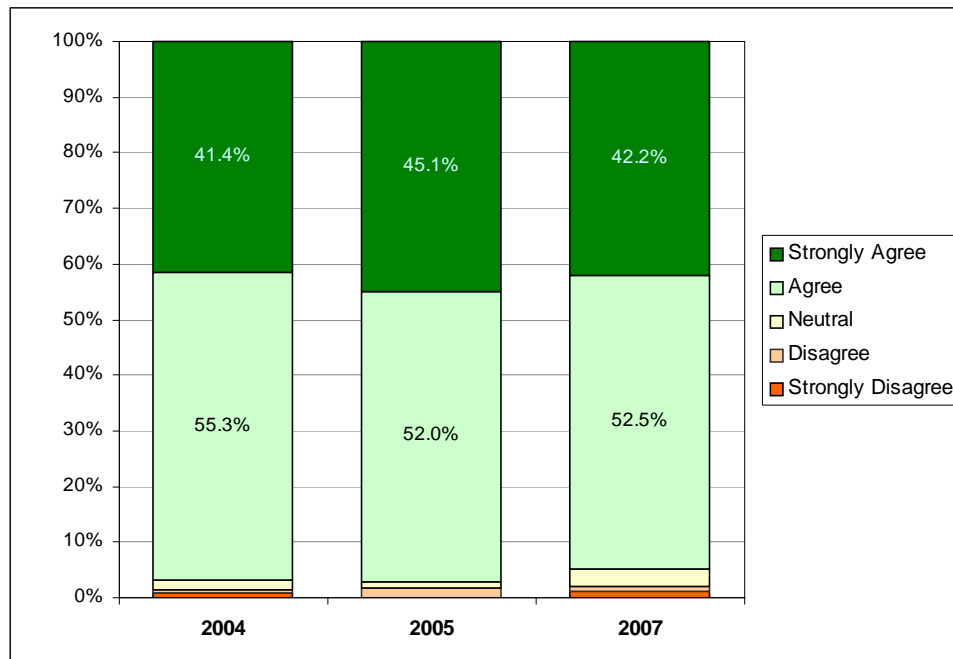
Figure 4.1: *Overall Happiness with the MEPD Program, by Year*



4.2 Likelihood to Recommend

Respondents were also asked to what degree they agree with the statement, “I would recommend the MEPD program to people with a disability.” Figure 4.2 shows the results of this question. In 2007, 94.7% of respondents agree or strongly agree with this statement, a slight decrease from 97.1% in 2005.

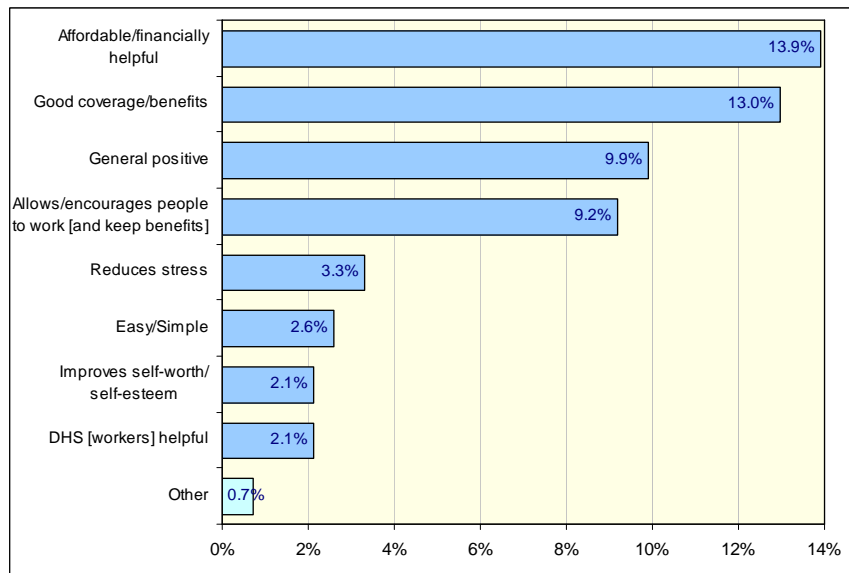
Figure 4.2: *"I would recommend the MEPD program to people with a disability": Agreement Level, by Year*



4.3 Positive Comments

All survey respondents were asked if there is anything they like about the MEPD program. In 2007, 51.4% indicated there is, close to the 57.5% in 2005. Respondents were also asked to identify what they specifically like about the program. The most common likes of the program are its affordability, financial help, and benefits coverage. Many people also like the fact that MEPD allows and encourages them to keep working by letting them keep their benefits. (See Figure 4.3)

Figure 4.3: *Respondents' Likes About MEPD, 2007*



The following are some positive comments from survey respondents:

- “I don’t have to worry about going to the doctor and how it will be paid, and the medicine will be paid for. That’s a blessing right there.”
- “I like that I am still able to do a little work and can still get help with my medical, because I don’t want to be just sitting around.”
- “It offers more options that I might not be able to have with other Medicaid. It focuses on people’s strengths.”

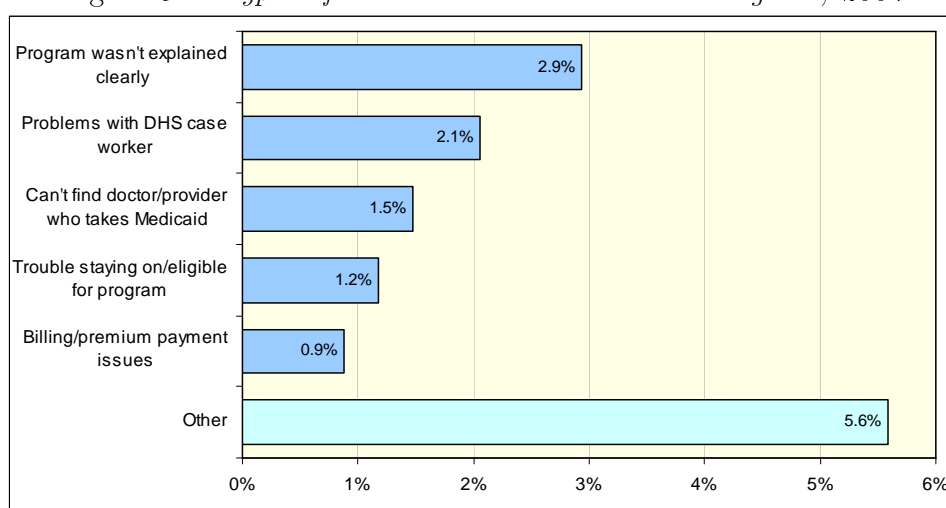
Section 5

Member Problems and Suggestions

5.1 Types of Problems with MEPD

When asked whether they have experienced any problems with MEPD, 10.9% of the 2007 respondents familiar with MEPD indicated they have, close to the 9.6% in 2005. The most common problems listed were unclear explanations of the program and problems with a DHS worker. See Figure 5.1 for a categorization of problems mentioned.

Figure 5.1: *Types of Problems with the MEPD Program, 2007*

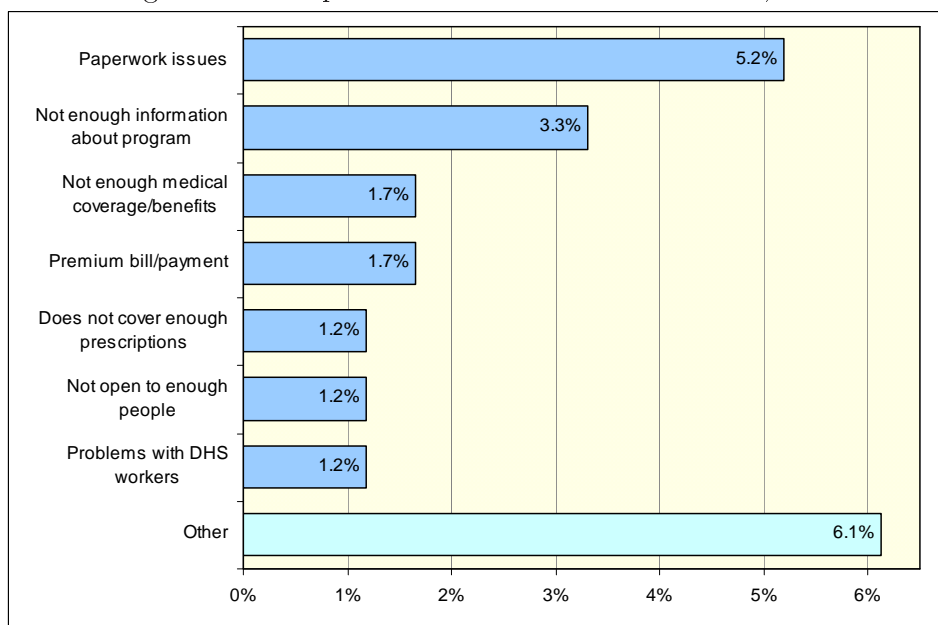


5.2 Dislikes

All respondents were asked if there was anything they dislike about MEPD. The percentage of respondents answering “yes” decreased from approximately 33.0% in 2005 to 19.3% in 2007. The most common dislikes had to do with paperwork issues, particularly the short reapplication cycle. Additionally, several respondents mentioned they find the program confusing.

It should be noted that changes will be made to the reapplication process for MEPD members. The number of reviews for MEPD eligibility and premium amounts will be reduced to only once a year for each member. This will hopefully make the review process and program as a whole easier to understand for current and future members, and members will continue to have access to their workers on an "as needed" basis in case of questions about the program. See Figure 5.2 for a breakdown by type of dislike.

Figure 5.2: *Respondents' Dislikes About MEPD, 2007*



Following are several representative answers:

- “[I don’t like] the amount of paperwork. I ... don’t mind them asking my income every 6 months, but I don’t like having to go around to all the banks and getting our balances every 6 months because I don’t have time to do this.”
- “[I] wish I knew more rules and regulations; [I’m in] constant fear of doing something wrong to lose my assistance.”
- “The dentist did not take medical aid assistance; there are limits sometimes to where I can go.”

Section 6

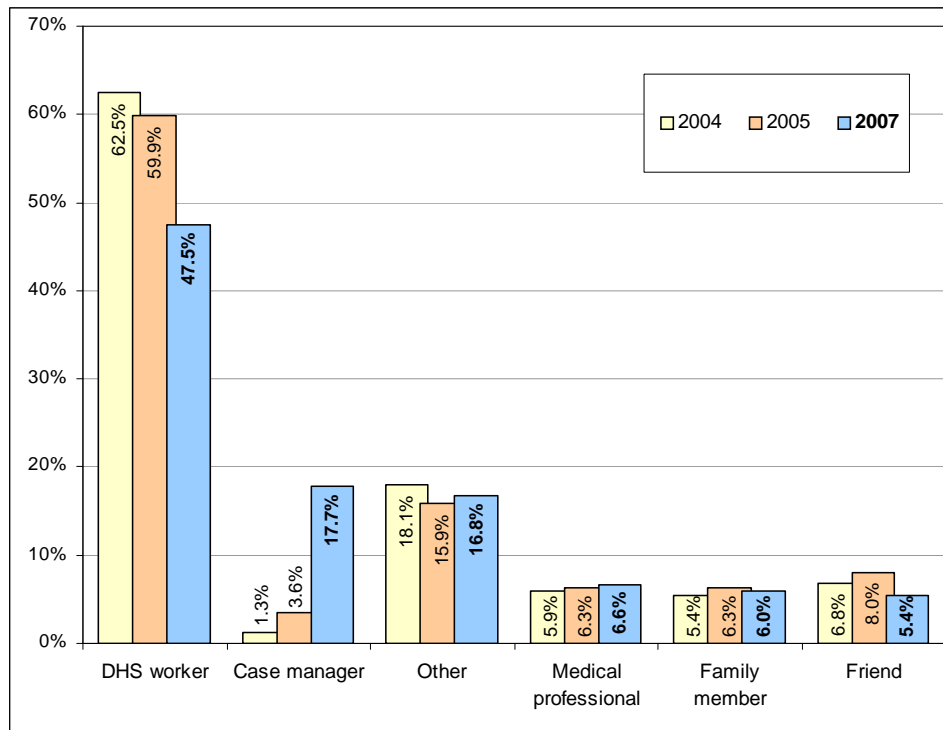
Intake and Enrollment

6.1 How Members First Learned of MEPD

Respondents familiar with MEPD were asked how they first learned about the program. The results are shown in Figure 6.1. Almost half (47.5%) learned about MEPD from their DHS case worker or other DHS worker. Many others learned of the program through their case manager.

The percentage of respondents who learned about MEPD through their case manager rose significantly (17.7%, up from 3.6% in 2005 and 1.3% in 2004), while the percentage who learned about MEPD through a DHS worker dropped off significantly (47.5%, down from 59.9% in 2005 and 62.5% in 2004).

Figure 6.1: *How Respondents First Learned About MEPD, by Year*

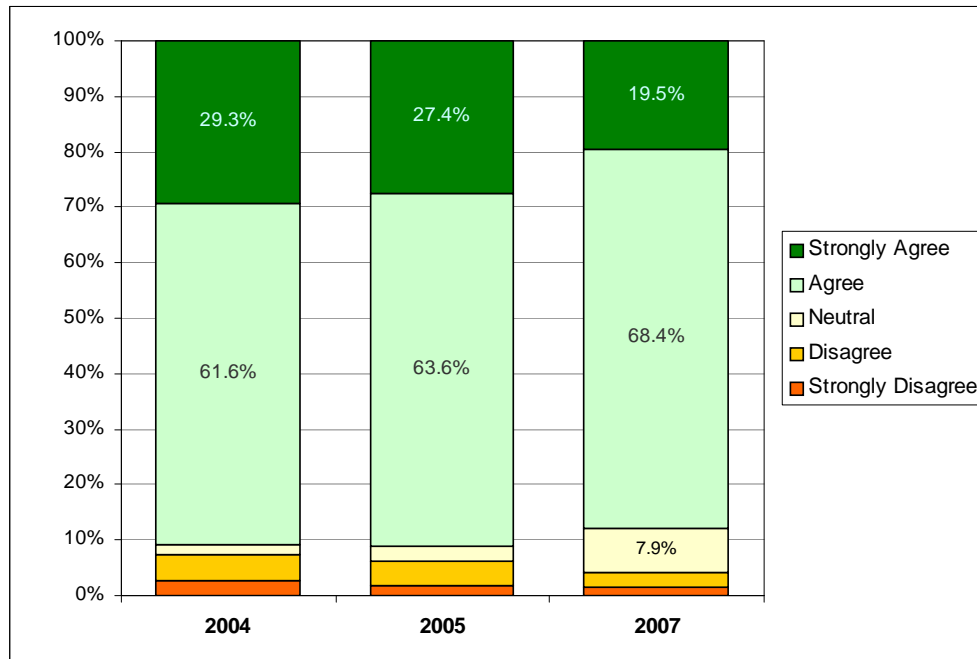


6.2 Satisfaction with Applying for MEPD

6.2.1 Overall Satisfaction with Applying

Respondents familiar with MEPD were asked to rate the extent to which they agree with the statement, “I’m satisfied with how I applied for the MEPD program.” Figure 6.2 shows that 87.8% agree or strongly agree, a figure quite similar to previous years (91.0% in 2005). However, the percentage *strongly* agreeing has decreased, resulting in slightly lower average satisfaction.

Figure 6.2: *"I'm satisfied with how I applied for the MEPD program": Agreement Level, by Year*



6.2.2 Agreement with Presented Statements

Respondents familiar with MEPD were asked to rate the extent to which they agree with a series of statements regarding the process of applying for MEPD. The highest rated attribute is, “The DHS caseworker was helpful” – 91.8% agree or strongly agree. The lowest rated attribute is, “I understand how much I can save and stay on MEPD”; nearly 29% of members disagree or strongly disagree with this statement.

Figure 6.3 shows the percentage of respondents who either agreed or strongly agreed with each statement for each survey year. Compared to 2005, respondents in 2007 feel significantly less understanding of how much they can save and stay on MEPD, and slightly less agreement that applying was easy. In contrast, they are more likely to agree that the DHS worker was helpful.

Figure 6.3: *Satisfaction with Elements of Application Process, by Year*

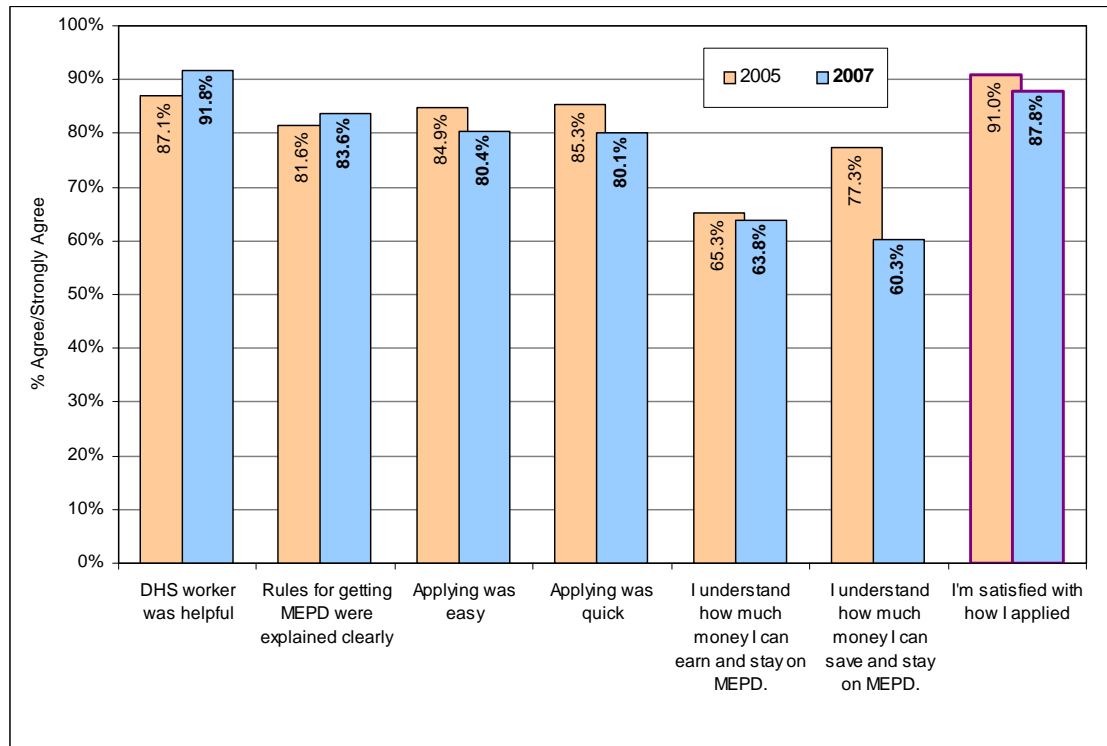
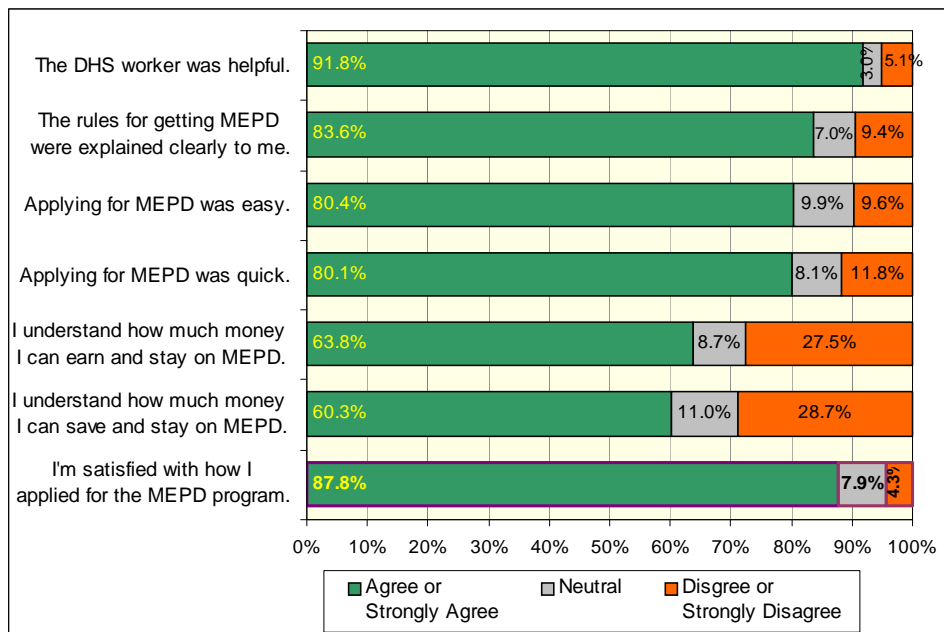


Figure 6.4 presents ratings for 2007 respondents on each of these six elements as well as the overall satisfaction with the enrollment process. For clarity, the top two rating categories for each item have been collapsed so that "Agree" and "Strongly Agree" are combined; "Disagree" and "Strongly Disagree" are similarly collapsed.

Figure 6.4: *Satisfaction with Elements of Application Process, 2007*



Of the six elements shown above, the one most closely tied in to overall satisfaction with the application process in 2007 is the quickness of applying, followed closely by clear explanation of the rules. In 2005, clear explanation of rules was the biggest driver of satisfaction, with helpfulness from DHS a close second. Table 6.1 shows the rankings of how much impact each element has on overall satisfaction in 2007, as well as the rankings in 2005.¹

Table 6.1: *Drivers of Application Process Satisfaction, 2007*

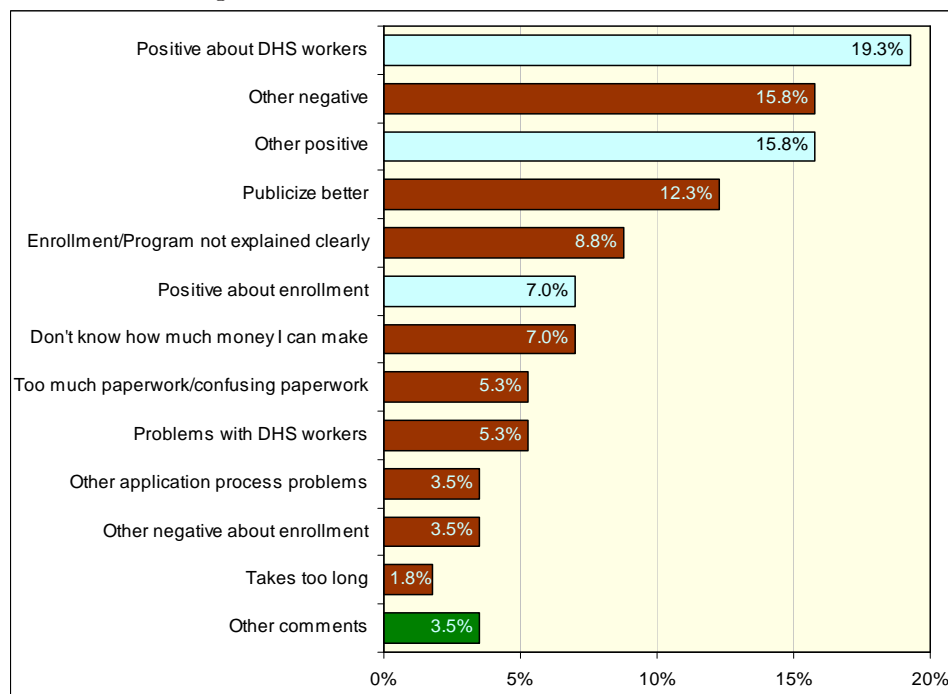
2007 rank	Element	2005 rank
1	Applying for MEPD was quick.	4
2	The rules for getting MEPD were explained clearly to me.	1
3	The DHS worker was helpful.	2
4	Applying for MEPD was easy.	3
5	I understand how much money I can save and stay on MEPD.	5
6	I understand how much money I can earn and stay on MEPD.	6

¹Based on how correlated each element is with overall application satisfaction, using Kendall's Tau, a measure of correlation between two ordinal-level variables.

6.3 Comments on Enrollment

The same respondents were asked if they have anything else to say about applying for MEPD. Approximately one out of every six provided comments. There is a mix of positive and negative comments, with 38.7% of the comments considered positive, 58.1% considered negative, and 3.2% considered neutral. Several comments are complimentary of DHS employees. There are also several comments indicating that the MEPD program was not explained clearly during enrollment, and several respondents said that the MEPD program should be publicized better. See Figure 6.5 for a breakdown of application process comments. The blue bars represent categories considered positive and the red bars represent categories considered negative.

Figure 6.5: *Comments on Enrollment, 2007*



Following is a representative sampling of responses about enrollment. For the complete list of verbatim responses, see Appendix D.

- "[I had] trouble understanding the program until the case worker explained it clearly to me."
- "I think they should make it more known to the community, because I knew nothing about the program and I just fell into it."
- "It's very easy; [my case worker] is always right on top of it to make sure I don't miss my deadlines. I always appreciate that, I've got a good worker."

Appendix A

Survey Instrument

2007 Iowa MEPD Program Evaluation

INTRO

Hello, my name is _____. I am calling from the **University of Northern Iowa**. Recently the Department of Human Services sent a letter to [Respondent Name] indicating that we might be calling. May I speak to [Respondent Name]?

- 1 = Yes, Speaking **[Go to RESPONDENT]**
- 2 = Yes, coming to the phone **[Go to INTRO2]**
- 3 = No, not available **[Go to INTRO2 and schedule callback]**
- 4 = No, not at this number **[Go to NEWNUM]**

NEWNUM

Do you have a current telephone number that he/she can be reached at?

- 1 = Yes **[Record number. Thank you very much for your help. Hang up. Code 4410, record new number in message]**
- 2 = No **[Thank you for your time. Hang up. Code 4110]**

RESPONDENT

Recently the Department sent you a letter asking for your help in a research study about the Medicaid for Employed People with Disabilities, or M-E-P-D, program.
[Go to RECEIVE]

INTRO2

Hello, my name is _____. I am calling from the **University of Northern Iowa**. Recently the DHS sent you a letter asking for your help in a research study.

RECEIVE

Did you get a letter about the MEPD study?

- 1 = Yes
- 2 = No **[Go to LETTER]**

READ

Did you have a chance to read the letter?

- 1 = Yes **[Go to CONFIDENTIALITY]**
- 2 = No

LETTER

I'm sorry you did not get a chance to read the letter. It explained the study and told you that we might be calling. Would you like me to tell you what was in the letter?

- 1 = Yes, read letter summary **[Go to CONFIDENTIALITY]**
- 2 = No, but continue **[Go to CONFIDENTIALITY]**
- 3 = No, refuses to continue **[Code 2112]**

CONFIDENTIALITY This is a study about the Medicaid for Employed People with Disabilities, or M-E-P-D, program. Your help is very important. We are interested in learning about your experiences with this important program. The Department of Human Services and the MEPD Advisory Committee need your help to try to make the program better. We want you to know that if you choose not to help us today, your benefits will not be changed. And if you do want to help, your benefits will not change. Doing the interview has no more risk that usually occurs in everyday life. If we come to any question you do not want to answer, just let me know and we'll skip it. Your answers are private. Everyone's answers will be combined in a summary report. If you have any questions about the study, I would be happy to give you the name and telephone number of the MEPD program manager at DHS. The interview takes most people about 15 minutes. I would like to start now. Is this a good time? **[Go to Q1]**

**[CONTACT INFORMATION: Jill Whitten at the Department of Human Services
PHONE: [1-888-409-0283]**

Intake and Enrollment Process

- 1) Have you heard of MEPD, or Medicaid for Employed People with Disabilities, sometimes called "mep-ED"?
 - ☐ Yes
 - ☐ No ► *(skip to question 11) (probe notation?)*
 - ☐ Don't Know ► *(skip to question 11)*
 - ☐ Refused ► *(skip to question 11)*
- 2) How did you learn about the program? (Wait for response, then prompt) *(choose one)*
 - ☐ My DHS worker
 - ☐ Family member
 - ☐ Friend
 - ☐ Benefit planner
 - ☐ Job coach
 - ☐ Brochure
 - ☐ Case Manager
 - ☐ Center for Independent Living or CIL *(pronounced "sil")*
 - ☐ Other _____
 - ☐ Don't Know
 - ☐ Refused

- 3) Now I'd like to ask you a few questions about applying for MEPD. I'll read some statements, and for each one, please tell me if you strongly disagree, disagree, are neutral, agree or strongly agree.

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	Refused
a) Applying for MEPD was easy. Would you...	1	2	3	4	5	7	9
b) The rules for getting MEPD were explained clearly to me. Would you...	1	2	3	4	5	7	9
c) The DHS worker was helpful.	1	2	3	4	5	7	9
d) I understand how much money I can save and stay on MEPD.	1	2	3	4	5	7	9
e) I understand how much money I can earn and stay on MEPD.	1	2	3	4	5	7	9
f) Applying for MEPD was quick.	1	2	3	4	5	7	9
g) I'm satisfied with how I applied for the MEPD program	1	2	3	4	5	7	9

- 4) Do you have anything else to say about applying for the MEPD program?

- ☐ Yes [SPECIFY]
- ☐ No
- ☐ Don't Know
- ☐ Refused

MEPD Program Evaluation

- 5) I'll now read some statements that may describe the MEPD program. For each statement, please tell me if you strongly disagree, disagree, are neutral, agree or strongly agree.

(If they seem to hesitate on any question, remind respondents that their answers are confidential)

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	Refused
a) The MEPD program lets me work and stay on Medicaid. Would you...	1	2	3	4	5	7	9
b) The MEPD program lets me have resources higher than other Medicaid programs. Would you...	1	2	3	4	5	7	9
c) If I could, I would work more.	1	2	3	4	5	7	9
d) I just want to work the minimum amount to keep my medical assistance.	1	2	3	4	5	7	9
e) I would recommend the MEPD program to people with a disability.	1	2	3	4	5	7	9

- 6) **Before** you enrolled in MEPD, were you worried that you could lose your Medicaid if you worked or got a job? Were you not at all worried, a little worried, worried, quite worried or very worried?

1	2	3	4	5	7	9
Not at all worried	A little worried	Worried	Quite worried	Very worried	Don't Know	Refused

- 7) Now that you have MEPD for medical assistance, how worried are you that you might lose your Medicaid because you work? Are you not at all worried, a little worried, worried, quite worried or very worried?

1	2	3	4	5	7	9
Not at all worried	A little worried	Worried	Quite worried	Very worried	Don't Know	Refused

- 7a) Now that you have MEPD, how worried are you that you could lose your monthly Social Security check because you work? Are you not at all worried, a little worried, worried, quite worried or very worried?

1	2	3	4	5	7	9
Not at all worried	A little worried	Worried	Quite worried	Very worried	Don't Know	Refused

8) Have you had any problems with the MEPD program?

- ☐ Yes
- ☐ No ► (skip to question 10a)
- ☐ Don't Know ► (skip to question 10a)
- ☐ Refused ► (skip to question 10a)

9) What sorts of problems have you had? (Wait for respondent to say something, use list to prompt if required. Select all that apply.)

- ☐ Program wasn't explained clearly
- ☐ Availability of jobs
- ☐ Trouble keeping a job
- ☐ Too much paperwork
- ☐ Resource limits are too low
- ☐ Problems with case manager or social worker
- ☐ Problems with DHS worker
- ☐ Can't find doctor or provider who takes Medicaid
- ☐ Other reason _____
- ☐ Don't Know
- ☐ Refused

10a) How happy are you with the MEPD program? Would you say you are very unhappy, unhappy, neither happy nor unhappy, happy or very happy?

1	2	3	4	5	7	9
Very Unhappy	Unhappy	Neutral	Happy	Very Happy	Don't Know	Refused

10b) How would you get medical care if you didn't have this program?

- ☐ Other insurance
- ☐ Free clinic
- ☐ Borrow money
- ☐ Go without
- ☐ Other (specify: _____)
- ☐ Don't know
- ☐ Refused

Attitudes Towards Work

11) Do you currently do any work for pay?

- ☐ Yes
- ☐ No ► (skip to question 13b)
- ☐ Don't Know ► (skip to question 13b)
- ☐ Refused ► (skip to question 13b)

12) About how many hours do you work every week?

- ☐ Less than 2 hours
- ☐ 2-10
- ☐ 11-20
- ☐ 21-30
- ☐ 31-40
- ☐ More than 40 hours
- ☐ Don't Know
- ☐ Refused

13a) Do you want to increase, decrease, or keep the same number of hours you work now?

- ☐ Increase ► *(skip to question 14aa)*
- ☐ Decrease ► *(skip to question 15aa)*
- ☐ Keep the same ► *(skip to question 15aa)*
- ☐ Don't Know ► *(skip to question 16)*
- ☐ Refused ► *(skip to question 16)*

13b) Do you want to be working over the next twelve months?

- ☐ Yes ► *(skip to question 14ba)*
- ☐ No ► *(skip to question 15ba)*
- ☐ Don't Know ► *(skip to question 15ba)*
- ☐ Refused ► *(skip to question 15ba)*

14a) I'll now read some statements about why you might want to work more. Once again, for each statement, please tell me if you strongly disagree, disagree, are neutral, agree or strongly agree.

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	Refused
a) I want to work more because I like my job. Would you ...	1	2	3	4	5	7	9
b) I want to work more so that I can earn more money. Would you ...	1	2	3	4	5	7	9
c) I feel good about working.	1	2	3	4	5	7	9
d) I feel useful when I'm working.	1	2	3	4	5	7	9
e) I'm getting work skills that will let me get better jobs.	1	2	3	4	5	7	9
f) I am building up my ability to work longer hours.	1	2	3	4	5	7	9
g) I get more benefits, like insurance or retirement, when I work more.	1	2	3	4	5	7	9

h) Any other reason?

- ☐ Yes [SPECIFY]
- ☐ No
- ☐ Don't Know
- ☐ Refused

[SKIP TO Q16]

14b) I'll now read some statements about why you might want to be working. Once again, for each statement, please tell me if you strongly disagree, disagree, are neutral, agree or strongly agree.

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	Refused
a) I would like having a job. Would you ...	1	2	3	4	5	7	9
b) I want to work so that I can earn money. Would you ...	1	2	3	4	5	7	9
c) I would feel good about working.	1	2	3	4	5	7	9
d) I would feel useful when working.	1	2	3	4	5	7	9
e) I would get work skills that would let me get better jobs.	1	2	3	4	5	7	9
f) I would be able to build up my ability to work longer hours.	1	2	3	4	5	7	9
g) I would get more benefits, like insurance or retirement if I worked.	1	2	3	4	5	7	9

h) Any other reason?

- ☐ Yes [SPECIFY]
- ☐ No
- ☐ Don't Know
- ☐ Refused

[SKIP TO Q16]

15a) I'll now read some statements about why you might not want to work more than you do now. Again, for each statement, please tell me if you strongly disagree, disagree, are neutral, agree or strongly agree.

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	Refused
a) I am worried about losing Medicaid benefits. Would you ...	1	2	3	4	5	7	9
b) I am worried about losing my Social Security or SSDI monthly check. Would you ...	1	2	3	4	5	7	9
c) I am worried about losing food assistance.	1	2	3	4	5	7	9
d) I am worried about losing other help like rent subsidy or utility help.	1	2	3	4	5	7	9
e) Working is stressful.	1	2	3	4	5	7	9
f) I don't like my job.	1	2	3	4	5	7	9
g) My health has gotten worse for reasons not caused by working.	1	2	3	4	5	7	9
h) Not physically able to work more	1	2	3	4	5	7	9
i) I need more education or training	1	2	3	4	5	7	9
j) Working has caused my health to get worse.	1	2	3	4	5	7	9
k) Any other reason?							
<input type="checkbox"/> Yes [SPECIFY]							
<input type="checkbox"/> No							
<input type="checkbox"/> Don't Know							
<input type="checkbox"/> Refused							

[SKIP TO Q16]

15b) I'll now read some statements about why you might not want to work. Again, for each statement, please tell me if you strongly disagree, disagree, are neutral, agree or strongly agree.

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	Refused
a) I am worried about losing Medicaid benefits. Would you ...	1	2	3	4	5	7	9
b) I am worried about losing my Social Security or SSDI monthly check. Would you ...	1	2	3	4	5	7	9
c) I am worried about losing food assistance.	1	2	3	4	5	7	9
d) I am worried about losing other help like rent subsidy or utility help.	1	2	3	4	5	7	9
e) Working is stressful.	1	2	3	4	5	7	9
f) I didn't like jobs I have had before.	1	2	3	4	5	7	9
g) My health has gotten worse for reasons not caused by working.	1	2	3	4	5	7	9
h) Not physically able to work	1	2	3	4	5	7	9
i) I need more education or training	1	2	3	4	5	7	9
j) Working would cause my health to get worse.	1	2	3	4	5	7	9
k) Any other reason?							
<input type="checkbox"/> Yes [SPECIFY]							
<input type="checkbox"/> No							
<input type="checkbox"/> Don't Know							
<input type="checkbox"/> Refused							

16) Were you working for pay 12 months ago?

- ☐ Yes
- ☐ No ► (skip to question 20a)
- ☐ Don't know ► (skip to question 20a)
- ☐ Refused ► (skip to question 20a)

17) Do you earn more, less, or about the same as you did 12 months ago?

- ☐ More
- ☐ Less
- ☐ The same
- ☐ Don't know
- ☐ Refused

18) Is your hourly pay more, less, or about the same as it was 12 months ago?

- ☐ More
- ☐ Less
- ☐ The same
- ☐ Don't know
- ☐ Refused

19) Is the number of hours per week that you work more, less, or about the same as it was 12 months ago?

- ☐ More
- ☐ Less
- ☐ The same
- ☐ Don't know
- ☐ Refused

20) I'm now going to read you a list of things about getting and keeping a job. For each one I read, say if it is a big problem, a small problem, not a problem at all, or if you think it helped you when you were trying to find a job or when you are working.

Problem	Big problem	Small problem	Not a problem	Helped when finding job	Don't Know	Refused
a) Your education	1	2	3	4	7	9
b) Transportation to and from work	1	2	3	4	7	9
c) Finding a job in your community	1	2	3	4	7	9
d) Discrimination by employers	1	2	3	4	7	9
e) Community attitudes towards disabilities	1	2	3	4	7	9
f) Finding childcare that doesn't cost too much.	1	2	3	4	7	9
g) Need for personal assistance on the job	1	2	3	4	7	9
h) Need for special equipment or assistive technology on the job	1	2	3	4	7	9

Health Questions

21) Would you say that your health is...

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Poor
- ☐ Very Poor
- ☐ Don't know
- ☐ Refused

22) Do you have a disability?

- ☐ Yes
- ☐ No ► *(skip to question 26)*
- ☐ Don't know ► *(skip to question 26)*
- ☐ Refused ► *(skip to question 26)*

23) What is your disability? *(If more than one, ask which one is considered to be primary)*

24) In addition to your disability, do you have any other medical problems, impairments or disabilities?

- ☐ Yes
- ☐ No ► *(skip to question 26)*
- ☐ Don't know ► *(skip to question 26)*
- ☐ Refused ► *(skip to question 26)*

25) What other medical problems, impairments or disabilities do you have?

Background Questions

26) Do you currently ...

- ☐ Live at someone else's home or apartment,
- ☐ Live in an apartment that provides services,
- ☐ Live in a group home,
- ☐ A health care facility, institution, hospital or nursing home,
- ☐ **Rent** a home or apartment,
- ☐ Own a home or apartment or,
- ☐ You don't have a permanent home ?
- ☐ Other [OPEN] _____

27) Are you currently married?

- ☐ Yes
- ☐ No ► *(skip to question 30a)*
- ☐ Don't know ► *(skip to question 30a)*
- ☐ Refused ► *(skip to question 30a)*

28) Does your spouse work in a job for pay?

- ☐ Yes
- ☐ No ► *(skip to question 30a)*
- ☐ Don't know ► *(skip to question 30a)*
- ☐ Refused ► *(skip to question 30a)*

29) Are you worried that your spouse's earnings may make you lose your Medicaid benefits?

- ☐ Yes
- ☐ No
- ☐ Don't know
- ☐ Refused

30a) Do you have children who live with you?

- ☐ Yes
- ☐ No ► *(skip to question 32)*
- ☐ Don't know ► *(skip to question 32)*
- ☐ Refused ► *(skip to question 32)*

30b) How many children under 18 years live with you? _____

31) Do you have a child with a disability?

- ☐ Yes
- ☐ No
- ☐ Don't know
- ☐ Refused

[IF Q11>1, SKIP TO Q32b]

32a) What is your current job?

(Remind respondent that responses are confidential if they seem to hesitate.)

32b) What kind of job are you looking for?

(Remind respondent that responses are confidential if they seem to hesitate.)

Closing

33a) Do you have anything that you like about the MEPD program?

- ☐ Yes [SPECIFY]
- ☐ No
- ☐ Don't Know
- ☐ Refused

33b) Do you have anything you dislike about the MEPD program?

- ☐ Yes [SPECIFY]
- ☐ No
- ☐ Don't Know
- ☐ Refused

34a) We appreciate your help in this study. When we have completed all interviews, the results will be made into a report. This will be a public report from DHS. .

Would you like to get a copy of the report summary?

☐ Yes

☐ No ► (*skip to **Good Bye***)

34b) [INTERVIEWER: VERIFY ADDRESS]

NAME

ADDRESS

TOWN

STATE

ZIP

PHONE

That completes the interview. I want to thank you very much for your time and help. Good-bye.

Appendix B

Responses to Survey Questions

Table B.1: (Question 1) *Have you heard of MEPD, or Medicaid for Employed People with Disabilities, sometimes called "med-ED"?*

	2004	2005	2007
Yes	81.3%	84.6%	81.0%
No	18.7%	15.4%	19.0%
N	668	691	420
DK/Refused	8	3	4
Not Asked	0	0	0

Table B.2: (Question 2) *How did you learn about the program?*

	2004	2005	2007
DHS worker	59.6%	59.9%	47.5%
Family member	4.5%	6.3%	6.0%
Friend	6.8%	8.0%	5.4%
Benefit planner	0.0%	0.3%	1.3%
Job coach	1.1%	0.4%	0.9%
Brochure	1.4%	2.0%	1.9%
Case manager	1.3%	3.6%	17.7%
CIL	0.3%	0.3%	0.0%
Other	25.0%	19.2%	19.3%
N	516	563	318
DK/Refused	27	22	22
Not Asked	133	109	84

Table B.3: (Question 3a) *"Applying for MEPD was easy."*

	2004	2005	2007
Strongly Agree	21.6%	18.7%	19.6%
Agree	64.4%	66.2%	60.9%
Neutral	3.2%	4.2%	9.9%
Disagree	9.1%	8.2%	5.9%
Strongly Disagree	1.7%	2.7%	3.7%
N	535	574	322
DK/Refused	8	11	18
Not Asked	133	109	84

Table B.4: (Question 3b) *"The rules for getting MEPD were explained clearly to me."*

	2004	2005	2007
Strongly Agree	17.7%	18.9%	20.7%
Agree	67.7%	62.7%	62.9%
Neutral	2.7%	3.6%	7.0%
Disagree	9.7%	12.3%	6.7%
Strongly Disagree	2.3%	2.5%	2.7%
N	527	574	329
DK/Refused	16	11	11
Not Asked	133	109	84

Table B.5: (Question 3c) *"The DHS worker was helpful."*

	2004	2005	2007
Strongly Agree	17.7%	36.1%	35.0%
Agree	67.7%	51.0%	56.8%
Neutral	2.7%	3.1%	3.0%
Disagree	9.7%	5.8%	3.3%
Strongly Disagree	2.3%	3.9%	1.8%
N	536	584	331
DK/Refused	7	1	9
Not Asked	133	109	84

Table B.6: (Question 3d) *"I understand how much money I can save and stay on MEPD."*

	2004	2005	2007
Strongly Agree	27.1%	24.3%	14.8%
Agree	55.9%	53.0%	45.5%
Neutral	3.5%	5.2%	11.0%
Disagree	10.8%	14.0%	21.3%
Strongly Disagree	2.6%	3.5%	7.4%
N	525	569	310
DK/Refused	18	16	30
Not Asked	133	109	84

Table B.7: (Question 3e) *"I understand how much money I can earn and stay on MEPD."*

	2004	2005	2007
Strongly Agree	27.1%	15.7%	12.3%
Agree	55.9%	49.5%	51.5%
Neutral	3.5%	3.8%	8.7%
Disagree	10.8%	25.7%	20.4%
Strongly Disagree	2.6%	5.1%	7.1%
N	511	558	309
DK/Refused	32	27	31
Not Asked	133	109	84

Table B.8: (Question 3 f) *"Applying for MEPD was quick."*

	2004	2005	2007
Strongly Agree	19.6%	18.8%	17.1%
Agree	63.6%	66.5%	63.0%
Neutral	4.0%	4.6%	8.1%
Disagree	10.4%	7.7%	9.3%
Strongly Disagree	2.4%	2.5%	2.5%
N	527	574	322
DK/Refused	16	11	18
Not Asked	133	109	84

Table B.9: (Question 3g) *"I'm satisfied with how I applied for the MEPD program."*

	2004	2005	2007
Strongly Agree	29.3%	27.4%	19.5%
Agree	61.6%	63.6%	68.4%
Neutral	1.6%	2.8%	7.9%
Disagree	5.0%	4.5%	2.7%
Strongly Disagree	2.5%	1.8%	1.5%
N	538	578	329
DK/Refused	5	7	11
Not Asked	133	109	84

Table B.10: (Question 4) *Do you have anything else to say about applying for the MEPD program?*

	2004	2005	2007
Yes	27.2%	30.2%	16.3%
No	72.8%	69.8%	83.7%
N	542	584	338
DK/Refused	1	1	2
Not Asked	133	109	84

Table B.11: (Question 5a) *"The MEPD program lets me work and stay on Medicaid."*

	2004	2005	2007
Strongly Agree	28.8%	26.3%	35.8%
Agree	65.8%	68.5%	58.1%
Neutral	1.4%	2.9%	3.3%
Disagree	3.1%	1.9%	0.9%
Strongly Disagree	0.9%	0.3%	1.8%
N	531	578	332
DK/Refused	12	7	8
Not Asked	133	109	84

Table B.12: (Question 5b) *"The MEPD program lets me have resources higher than other Medicaid programs."*

	2004	2005	2007
Strongly Agree	20.5%	19.4%	19.4%
Agree	59.0%	57.0%	43.7%
Neutral	8.7%	12.0%	30.2%
Disagree	11.0%	8.9%	6.3%
Strongly Disagree	0.7%	2.7%	0.4%
N	406	474	252
DK/Refused	137	111	88
Not Asked	133	109	84

Table B.13: (Question 5c) *"If I could, I would work more."*

	2004	2005	2007
Strongly Agree	20.8%	21.5%	19.0%
Agree	55.3%	53.0%	46.7%
Neutral	4.6%	5.8%	11.6%
Disagree	16.1%	17.1%	18.5%
Strongly Disagree	3.2%	2.5%	4.2%
N	530	576	336
DK/Refused	12	8	4
Not Asked	133	109	84

Table B.14: (Question 5d) *"I just want to work the minimum amount to keep my medical assistance."*

	2004	2005	2007
Strongly Agree	5.3%	7.3%	4.8%
Agree	34.9%	35.7%	37.9%
Neutral	6.4%	7.0%	13.6%
Disagree	40.0%	37.6%	31.2%
Strongly Disagree	13.4%	12.4%	12.4%
N	527	558	330
DK/Refused	16	27	10
Not Asked	133	109	84

Table B.15: (Question 5e) *"I would recommend the MEPD program to people with a disability."*

	2004	2005	2007
Strongly Agree	41.4%	45.1%	42.2%
Agree	55.3%	52.0%	52.5%
Neutral	1.7%	1.1%	3.2%
Disagree	0.8%	1.8%	0.9%
Strongly Disagree	0.7%	0.0%	1.2%
N	539	583	339
DK/Refused	4	2	1
Not Asked	133	109	84

Table B.16: (Question 6) *Before you enrolled in MEPD, were you worried that you could lose your Medicaid if you worked or got a job?*

	2004	2005	2007
Not at all worried	21.2%	22.4%	27.2%
A little worried	8.4%	11.7%	17.3%
Worried	12.2%	14.2%	18.9%
Quite worried	14.2%	16.0%	13.3%
Very worried	44.1%	35.6%	23.3%
N	511	559	301
DK/Refused	32	26	39
Not Asked	133	109	84

Table B.17: (Question 7) *Now that you have MEPD for medical assistance, how worried are you that you might lose your Medicaid because you work?*

	2004	2005	2007
Not at all worried	28.6%	35.4%	56.4%
A little worried	25.6%	25.7%	19.6%
Worried	16.5%	13.7%	10.1%
Quite worried	7.9%	7.9%	5.8%
Very worried	21.3%	17.3%	8.0%
N	533	577	326
DK/Refused	10	8	14
Not Asked	133	109	84

Table B.18: (Question 7a) *Now that you have MEPD, how worried are you that you could lose your monthly Social Security check because you work?*

	2004	2005	2007
Not at all worried	--	42.8%	60.1%
A little worried	--	17.0%	19.3%
Worried	--	13.5%	6.5%
Quite worried	--	7.1%	4.0%
Very worried	--	19.5%	10.0%
N	--	578	321
DK/Refused	--	7	19
Not Asked	--	109	84

Table B.19: (Question 8) *Have you had any problems with the MEPD program?*

	2004	2005	2007
Yes	13.1%	9.6%	10.9%
No	86.9%	90.4%	89.1%
N	543	585	340
DK/Refused	0	0	0
Not Asked	133	109	84

Table B.20: (Question 9) *What sorts of problems have you had?*

	2004	2005	2007
Program wasn't explain clearly	8.2%	15.6%	27.0%
Availability of jobs	10.2%	1.8%	2.7%
Trouble keeping a job	0.0%	2.6%	0.0%
Too much paperwork	8.8%	15.6%	2.7%
Resource limits are too low	1.4%	3.5%	2.7%
Problems with case manager or social worker	0.0%	2.6%	5.4%
Problems with DHS worker	8.8%	15.6%	18.9%
Can't find doctor or provider who takes Medicaid	2.7%	3.5%	10.8%
Other	83.0%	64.4%	59.5%
N	71	56	37
DK/Refused	0	0	0
Not Asked	605	638	387

Table B.21: (Question 10a) *How happy are you with the MEPD program?*

	2004	2005	2007
Very Happy	58.6%	55.8%	43.2%
Happy	33.4%	38.3%	40.5%
Neutral	4.9%	2.8%	12.4%
Unhappy	1.9%	2.1%	2.1%
Very Unhappy	1.2%	1.0%	1.8%
N	542	583	338
DK/Refused	1	2	2
Not Asked	133	109	84

Table B.22: (Question 10b) *How would you get medical care if you didn't have this program?*

	2004	2005	2007
Other insurance	--	--	13.4%
Free clinic	--	--	9.0%
Borrow money	--	--	3.2%
Go without	--	--	61.4%
Other	--	--	13.0%
N	--	--	277
DK/Refused	--	--	63
Not Asked	--	--	84

Table B.23: (Question 11) *Do you currently do any work for pay?*

	2004	2005	2007
Yes	83.3%	88.0%	84.4%
No	16.7%	12.0%	15.6%
N	676	694	423
DK/Refused	0	0	1
Not Asked	0	0	0

Table B.24: (Question 12) *About how many hours do you work every week?*

	2004	2005	2007
Less than 2 hours	21.0%	28.0%	27.5%
2-10	45.3%	39.5%	42.8%
11-20	20.0%	20.9%	21.4%
21-30	8.6%	8.2%	6.1%
31-40	3.9%	2.3%	2.0%
More than 40 hours	1.2%	1.1%	0.3%
N	561	607	346
DK/Refused	2	2	11
Not Asked	113	85	67

Table B.25: (Question 13a) *Do you want to increase, decrease, or keep the same number of hours you work now?*

	2004	2005	2007
Increase	34.4%	31.1%	28.3%
Decrease	3.7%	3.2%	68.0%
Keep the same	62.0%	65.7%	3.7%
N	543	596	350
DK/Refused	20	15	7
Not Asked	113	83	67

Table B.26: (Question 13b) *Do you want to be working over the next twelve months?*

	2004	2005	2007
Yes	66.8%	57.7%	62.5%
No	33.2%	42.3%	37.5%
N	107	80	64
DK/Refused	6	3	3
Not Asked	563	611	357

Table B.27: (Question 14a-a) *"I want to work more because I like my job."*

	2004	2005	2007
Strongly Agree	34.7%	33.5%	28.9%
Agree	58.0%	56.6%	42.3%
Neutral	1.8%	2.6%	17.5%
Disagree	4.2%	5.8%	9.3%
Strongly Disagree	1.3%	1.6%	2.1%
N	186	185	97
DK/Refused	0	0	2
Not Asked	490	509	325

Table B.28: (Question 14a-b) *"I want to work more so that I can earn more money."*

	2004	2005	2007
Strongly Agree	38.3%	41.1%	49.0%
Agree	55.2%	54.7%	45.9%
Neutral	1.6%	1.9%	3.1%
Disagree	4.9%	2.1%	2.0%
Strongly Disagree	0.0%	0.3%	0.0%
N	186	185	98
DK/Refused	0	0	1
Not Asked	490	509	325

Table B.29: (Question 14a-c) *"I feel good about working."*

	2004	2005	2007
Strongly Agree	40.5%	44.2%	39.4%
Agree	56.4%	53.4%	53.5%
Neutral	2.3%	1.1%	3.0%
Disagree	0.8%	1.3%	4.0%
Strongly Disagree	0.0%	0.0%	0.0%
N	186	185	99
DK/Refused	0	0	0
Not Asked	490	509	325

Table B.30: (Question 14a-d) *"I feel useful when I'm working"*

	2004	2005	2007
Strongly Agree	51.3%	48.2%	51.0%
Agree	44.8%	48.9%	41.8%
Neutral	2.3%	0.5%	2.0%
Disagree	1.6%	2.1%	4.1%
Strongly Disagree	0.0%	0.3%	1.0%
N	186	185	98
DK/Refused	0	0	1
Not Asked	490	509	325

Table B.31: (Question 14a-e) *"I'm getting work skills that will let me get better jobs."*

	2004	2005	2007
Strongly Agree	17.1%	9.0%	16.7%
Agree	33.9%	31.4%	30.2%
Neutral	13.2%	11.4%	19.8%
Disagree	32.1%	43.3%	32.3%
Strongly Disagree	3.7%	4.9%	1.0%
N	184	180	96
DK/Refused	2	5	3
Not Asked	490	509	325

Table B.32: (Question 14a-f) *"I am building up my ability to work longer hours."*

	2004	2005	2007
Strongly Agree	19.0%	13.6%	20.8%
Agree	52.8%	51.3%	37.5%
Neutral	10.6%	6.0%	19.8%
Disagree	16.9%	25.9%	20.8%
Strongly Disagree	0.8%	3.2%	1.0%
N	184	180	96
DK/Refused	2	5	3
Not Asked	490	509	325

Table B.33: (Question 14a-g) *"I get more benefits, like insurance or retirement, when I work more."*

	2004	2005	2007
Strongly Agree	10.3%	6.6%	9.7%
Agree	32.4%	24.1%	24.7%
Neutral	7.3%	7.4%	10.8%
Disagree	40.0%	52.8%	39.8%
Strongly Disagree	10.0%	9.0%	15.1%
N	179	178	93
DK/Refused	7	7	6
Not Asked	490	509	325

Table B.34: (Question 14a-h) *Any other reason?*

	2004	2005	2007
Yes	61.2%	60.8%	38.1%
No	38.8%	39.2%	61.9%
N	184	185	97
DK/Refused	2	0	2
Not Asked	490	509	325

Table B.35: (Question 14b-a) *"I would like having a job."*

	2004	2005	2007
Strongly Agree	29.3%	28.5%	35.0%
Agree	68.7%	69.4%	55.0%
Neutral	2.0%	1.0%	7.5%
Disagree	0.0%	1.0%	2.5%
Strongly Disagree	0.0%	0.0%	0.0%
N	71	46	40
DK/Refused	0	0	0
Not Asked	605	648	384

Table B.36: (Question 14b-b) "I want to work so that I can earn money."

	2004	2005	2007
Strongly Agree	33.6%	28.5%	38.5%
Agree	64.4%	69.4%	53.8%
Neutral	2.1%	0.0%	5.1%
Disagree	0.0%	2.1%	2.6%
Strongly Disagree	0.0%	0.0%	0.0%
N	71	46	39
DK/Refused	0	0	1
Not Asked	605	648	384

Table B.37: (Question 14b-c) "I would feel good about working."

	2004	2005	2007
Strongly Agree	30.6%	29.5%	37.5%
Agree	66.7%	64.2%	55.0%
Neutral	0.0%	0.0%	5.0%
Disagree	2.8%	6.3%	2.5%
Strongly Disagree	0.0%	0.0%	0.0%
N	70	46	40
DK/Refused	1	0	0
Not Asked	605	648	384

Table B.38: (Question 14b-d) "I would feel useful when working."

	2004	2005	2007
Strongly Agree	36.1%	35.2%	41.0%
Agree	59.9%	56.3%	51.3%
Neutral	0.0%	2.2%	5.1%
Disagree	4.1%	6.3%	2.6%
Strongly Disagree	0.0%	0.0%	0.0%
N	71	46	39
DK/Refused	0	0	1
Not Asked	605	648	384

Table B.39: (Question 14b-e) "I would get work skills that would let me get better jobs."

	2004	2005	2007
Strongly Agree	20.8%	24.8%	18.9%
Agree	68.8%	61.7%	54.1%
Neutral	0.7%	3.4%	16.2%
Disagree	7.6%	10.0%	8.1%
Strongly Disagree	2.1%	0.0%	2.7%
N	70	43	37
DK/Refused	1	3	3
Not Asked	605	648	384

Table B.40: (Question 14b-f) "I would be able to build up my ability to work longer hours."

	2004	2005	2007
Strongly Agree	19.6%	16.3%	10.5%
Agree	68.1%	64.0%	47.4%
Neutral	0.0%	7.7%	18.4%
Disagree	7.2%	12.0%	15.8%
Strongly Disagree	5.1%	0.0%	7.9%
N	67	45	38
DK/Refused	4	1	2
Not Asked	605	648	384

Table B.42: (Question 14b-g) "I would get more benefits, like insurance or retirement if I worked."

	2004	2005	2007
Strongly Agree	15.3%	18.2%	26.3%
Agree	54.1%	45.4%	42.1%
Neutral	5.8%	6.8%	15.8%
Disagree	21.2%	29.5%	13.2%
Strongly Disagree	3.6%	0.0%	2.6%
N	67	43	38
DK/Refused	4	3	2
Not Asked	605	648	384

Table B.42: (Question 14b-h) Any other reason?

	2004	2005	2007
Yes	58.5%	50.6%	32.5%
No	41.5%	49.4%	67.5%
N	71	46	40
DK/Refused	0	0	0
Not Asked	605	648	384

Table B.43: (Question 15a-a) "I am worried about losing Medicaid benefits."

	2004	2005	2007
Strongly Agree	21.2%	22.2%	13.0%
Agree	41.9%	37.9%	31.6%
Neutral	2.4%	4.9%	9.3%
Disagree	25.9%	29.2%	39.7%
Strongly Disagree	8.6%	5.7%	6.5%
N	350	408	247
DK/Refused	6	3	4
Not Asked	320	283	173

Table B.44: (Question 15a-b) "I am worried about losing my Social Security or SSDI monthly check."

	2004	2005	2007
Strongly Agree	22.4%	23.9%	9.5%
Agree	29.9%	31.6%	28.2%
Neutral	3.2%	4.1%	10.4%
Disagree	34.9%	33.3%	42.3%
Strongly Disagree	9.7%	7.2%	9.5%
N	350	406	241
DK/Refused	6	5	10
Not Asked	320	283	173

Table B.45: (Question 15a-c) "I am worried about losing food assistance."

	2004	2005	2007
Strongly Agree	9.1%	9.4%	7.0%
Agree	11.3%	14.7%	14.0%
Neutral	12.2%	14.3%	27.3%
Disagree	49.4%	35.1%	40.1%
Strongly Disagree	17.9%	26.5%	11.6%
N	325	381	172
DK/Refused	31	30	79
Not Asked	320	283	173

Table B.46: (Question 15a-d) "I am worried about losing other help like rent subsidy or utility help."

	2004	2005	2007
Strongly Agree	12.4%	14.0%	5.9%
Agree	23.3%	21.5%	19.7%
Neutral	7.9%	10.5%	22.2%
Disagree	41.5%	33.8%	44.8%
Strongly Disagree	14.8%	20.3%	7.4%
N	337	394	203
DK/Refused	19	17	48
Not Asked	320	283	173

Table B.47: (Question 15a-e) "Working is stressful."

	2004	2005	2007
Strongly Agree	19.9%	17.8%	18.1%
Agree	43.2%	41.3%	37.8%
Neutral	3.5%	7.2%	13.3%
Disagree	28.6%	28.6%	25.7%
Strongly Disagree	4.9%	5.1%	5.2%
N	349	411	249
DK/Refused	7	0	2
Not Asked	320	283	173

Table B.48: (Question 15a-f) "I don't like my job."

	2004	2005	2007
Strongly Agree	2.1%	1.0%	4.9%
Agree	8.4%	7.6%	9.4%
Neutral	5.5%	8.7%	13.5%
Disagree	67.5%	59.6%	53.9%
Strongly Disagree	16.5%	23.1%	18.4%
N	353	410	245
DK/Refused	3	1	6
Not Asked	320	283	173

Table B.49: (Question 15a-g) "My health has gotten worse for reasons not caused by working."

	2004	2005	2007
Strongly Agree	16.7%	20.1%	16.9%
Agree	44.9%	38.6%	44.4%
Neutral	5.8%	4.9%	13.2%
Disagree	27.5%	30.9%	20.2%
Strongly Disagree	5.1%	5.4%	5.3%
N	352	406	243
DK/Refused	4	5	8
Not Asked	320	283	173

Table B.50: (Question 15a-h) "Not physically able to work more"

	2004	2005	2007
Strongly Agree	25.2%	31.7%	27.3%
Agree	51.7%	46.7%	52.7%
Neutral	1.1%	4.2%	6.9%
Disagree	19.6%	14.3%	10.2%
Strongly Disagree	2.5%	3.1%	2.9%
N	353	407	245
DK/Refused	3	4	6
Not Asked	320	283	173

Table B.51: (Question 15a-i) "I need more education or training"

	2004	2005	2007
Strongly Agree	8.1%	8.8%	6.5%
Agree	23.4%	20.4%	19.9%
Neutral	3.8%	6.6%	15.0%
Disagree	54.2%	53.7%	50.4%
Strongly Disagree	10.6%	10.4%	8.1%
N	349	407	246
DK/Refused	7	4	5
Not Asked	320	283	173

Table B.52: (Question 15a-j) "Working has caused my health to get worse."

	2004	2005	2007
Strongly Agree	5.1%	4.7%	7.0%
Agree	20.3%	18.5%	15.6%
Neutral	6.1%	8.1%	12.3%
Disagree	58.3%	58.4%	55.7%
Strongly Disagree	10.2%	10.4%	9.4%
N	352	405	244
DK/Refused	4	6	7
Not Asked	320	283	173

Table B.53: (Question 15a-k) Any other reason?

	2004	2005	2007
Yes	37.0%	46.9%	16.0%
No	63.0%	53.1%	84.0%
N	354	408	250
DK/Refused	2	3	1
Not Asked	320	283	173

Table B.54: (Question 15b-a) "I am worried about losing Medicaid benefits."

	2004	2005	2007
Strongly Agree	17.1%	25.0%	11.1%
Agree	43.4%	23.6%	25.9%
Neutral	3.9%	0.0%	18.5%
Disagree	18.4%	43.1%	33.3%
Strongly Disagree	17.1%	8.3%	11.1%
N	37	35	27
DK/Refused	5	2	0
Not Asked	634	657	397

Table B.55: (Question 15b-b) "I am worried about losing my Social Security or SSDI monthly check."

	2004	2005	2007
Strongly Agree	30.6%	32.0%	11.1%
Agree	31.8%	29.4%	29.6%
Neutral	3.5%	4.0%	18.5%
Disagree	27.1%	26.7%	33.3%
Strongly Disagree	7.1%	8.0%	7.4%
N	41	36	27
DK/Refused	1	1	0
Not Asked	634	657	397

Table B.56: (Question 15b-c) "I am worried about losing food assistance."

	2004	2005	2007
Strongly Agree	18.1%	8.5%	6.3%
Agree	18.1%	31.4%	25.0%
Neutral	7.2%	11.5%	12.5%
Disagree	39.8%	42.8%	43.8%
Strongly Disagree	16.9%	5.8%	12.5%
N	41	34	16
DK/Refused	1	3	11
Not Asked	634	657	397

Table B.57: (Question 15b-d) "I am worried about losing other help like rent subsidy or utility help."

	2004	2005	2007
Strongly Agree	26.8%	9.7%	0.0%
Agree	19.5%	34.3%	36.4%
Neutral	7.3%	4.1%	13.6%
Disagree	40.2%	46.5%	36.4%
Strongly Disagree	6.1%	5.5%	13.6%
N	40	36	22
DK/Refused	2	1	5
Not Asked	634	657	397

Table B.58: (Question 15b-e) "Working is stressful."

	2004	2005	2007
Strongly Agree	32.9%	33.3%	41.7%
Agree	50.6%	40.6%	33.3%
Neutral	3.5%	0.0%	0.0%
Disagree	12.9%	20.3%	16.7%
Strongly Disagree	0.0%	5.8%	8.3%
N	41	34	24
DK/Refused	1	3	3
Not Asked	634	657	397

Table B.59: (Question 15b-f) "I didn't like jobs I have had before."

	2004	2005	2007
Strongly Agree	10.6%	11.0%	3.7%
Agree	15.3%	13.7%	11.1%
Neutral	7.1%	0.0%	14.8%
Disagree	58.8%	67.1%	48.1%
Strongly Disagree	8.2%	8.2%	22.2%
N	42	36	27
DK/Refused	0	1	0
Not Asked	634	657	397

Table B.60: (Question 15b-g) "My health has gotten worse for reasons not caused by working."

	2004	2005	2007
Strongly Agree	36.0%	23.8%	33.3%
Agree	40.7%	51.3%	51.9%
Neutral	3.5%	3.9%	7.4%
Disagree	19.8%	13.1%	3.7%
Strongly Disagree	0.0%	7.9%	3.7%
N	42	37	27
DK/Refused	0	0	0
Not Asked	634	657	397

Table B.61: (Question 15b-h) "Not physically able to work"

	2004	2005	2007
Strongly Agree	43.9%	22.4%	40.7%
Agree	45.1%	60.5%	48.1%
Neutral	0.0%	0.0%	0.0%
Disagree	7.3%	9.2%	11.1%
Strongly Disagree	3.7%	7.9%	0.0%
N	40	37	27
DK/Refused	2	0	0
Not Asked	634	657	397

Table B.62: (Question 15b-i) "I need more education or training"

	2004	2005	2007
Strongly Agree	7.0%	8.6%	7.4%
Agree	33.7%	22.8%	22.2%
Neutral	3.5%	0.0%	7.4%
Disagree	40.7%	67.1%	44.4%
Strongly Disagree	15.1%	1.5%	18.5%
N	42	34	27
DK/Refused	0	3	0
Not Asked	634	657	397

Table B.63: (Question 15b-j) "Working would cause my health to get worse."

	2004	2005	2007
Strongly Agree	31.2%	14.5%	33.3%
Agree	48.1%	65.8%	44.4%
Neutral	0.0%	3.9%	14.8%
Disagree	16.9%	11.8%	7.4%
Strongly Disagree	3.9%	3.9%	0.0%
N	38	37	27
DK/Refused	4	0	0
Not Asked	634	657	397

Table B.64: (Question 15b-k) Any other reason?

	2004	2005	2007
Yes	34.9%	18.4%	26.9%
No	65.1%	81.6%	73.1%
N	42	37	26
DK/Refused	0	0	1
Not Asked	634	657	397

Table B.65: (Question 16) Were you working for pay 12 months ago?

	2004	2005	2007
Yes	61.7%	75.3%	63.6%
No	38.3%	24.7%	36.4%
N	665	682	418
DK/Refused	11	12	6
Not Asked	0	0	0

Table B.66: (Question 17) Do you earn more, less, or about the same as you did 12 months ago?

	2004	2005	2007
More	16.4%	14.1%	9.2%
Less	24.2%	19.9%	21.5%
The same	59.4%	66.0%	69.3%
N	407	512	261
DK/Refused	3	1	5
Not Asked	266	181	158

Table B.67: (Question 18) Is your hourly pay more, less, or about the same as it was 12 months ago?

	2004	2005	2007
More	16.6%	12.7%	12.1%
Less	19.0%	13.3%	13.3%
The same	64.4%	74.0%	74.6%
N	401	499	256
DK/Refused	9	14	10
Not Asked	266	181	158

Table B.68: (Question 19) Is the number of hours per week that you work more, less, or about the same as it was 12 months ago?

	2004	2005	2007
More	8.9%	10.5%	5.0%
Less	29.2%	19.1%	21.2%
The same	61.9%	70.3%	73.7%
N	407	510	259
DK/Refused	3	5	7
Not Asked	266	181	158

Table B.69: (Question 20a) Your education

	2004	2005	2007
Big problem	--	13.2%	15.8%
Small problem	--	16.3%	13.3%
Not a problem	--	54.1%	51.7%
Helped when finding a job	--	16.3%	19.2%
N	--	677	412
DK/Refused	--	17	12
Not Asked	--	0	0

Table B.70: (Question 20b) Transportation to and from work

	2004	2005	2007
Big problem	--	18.2%	19.3%
Small problem	--	13.6%	10.2%
Not a problem	--	61.5%	64.8%
Helped when finding a job	--	6.7%	5.7%
N	--	694	420
DK/Refused	--	0	4
Not Asked	--	0	0

Table B.71: (Question 20c) Finding a job in your community

	2004	2005	2007
Big problem	--	40.7%	44.2%
Small problem	--	26.2%	17.5%
Not a problem	--	30.4%	36.2%
Helped when finding a job	--	2.7%	2.2%
N	0	669	412
DK/Refused	--	25	12
Not Asked	--	0	0

Table B.72: (Question 20d) Discrimination by employers

	2004	2005	2007
Big problem	--	17.8%	21.2%
Small problem	--	16.2%	16.5%
Not a problem	--	65.1%	62.0%
Helped when finding a job	--	1.0%	0.2%
N	--	685	411
DK/Refused	--	9	13
Not Asked	--	0	0

Table B.73: (Question 20e) *Community attitudes towards disabilities*

	2004	2005	2007
Big problem	--	22.6%	24.4%
Small problem	--	25.1%	18.9%
Not a problem	--	50.8%	55.4%
Helped when finding a job	--	1.6%	1.3%
N	--	665	397
DK/Refused	--	29	27
Not Asked	--	0	0

Table B.74: (Question 20f) *Finding childcare that doesn't cost too much.*

	2004	2005	2007
Big problem	--	6.6%	9.6%
Small problem	--	5.2%	4.3%
Not a problem	--	87.1%	85.7%
Helped when finding a job	--	1.1%	0.3%
N	--	643	322
DK/Refused	--	51	102
Not Asked	--	0	0

Table B.75: (Question 20g) *Need for personal assistance on the job*

	2004	2005	2007
Big problem	--	12.2%	10.3%
Small problem	--	13.4%	14.1%
Not a problem	--	71.9%	74.6%
Helped when finding a job	--	2.5%	1.0%
N	--	679	398
DK/Refused	--	15	26
Not Asked	--	0	0

Table B.76: (Question 20h) *Need for special equipment or assistive technology on the job*

	2004	2005	2007
Big problem	--	11.4%	11.2%
Small problem	--	13.7%	12.9%
Not a problem	--	74.2%	75.6%
Helped when finding a job	--	0.8%	0.2%
N	--	685	402
DK/Refused	--	9	22
Not Asked	--	0	0

Table B.77: (Question 21) *Would you say that your health is...*

	2004	2005	2007
Excellent	3.7%	3.0%	3.3%
Good	17.7%	16.8%	14.9%
Fair	39.0%	35.4%	37.7%
Poor	30.0%	32.2%	32.5%
Very Poor	9.6%	12.6%	11.6%
N	671	694	422
DK/Refused	5	0	2
Not Asked	0	0	0

Table B.78: (Question 22) *Do you have a disability?*

	2004	2005	2007
Yes	99.3%	98.7%	99.5%
No	0.7%	1.3%	0.5%
N	675	693	422
DK/Refused	1	1	2
Not Asked	0	0	0

Table B.79: (Question 24) *In addition to your disability, do you have any other medical problems, impairments or disabilities?*

	2004	2005	2007
Yes	75.9%	76.1%	74.3%
No	24.1%	23.9%	25.7%
N	667	678	420
DK/Refused	3	5	2
Not Asked	6	10	2

Table B.80: (Question 26) *Do you currently ...*

	2004	2005	2007
Live at someone else's home or apartment	15.3%	9.3%	11.8%
Live in an apartment that provides services	2.7%	--	2.1%
Live in a group home	1.0%	1.1%	0.2%
A health care facility, institution, hospital or nursing home	1.5%	0.9%	0.5%
Rent a home or apartment	--	50.1%	47.6%
Own a home or apartment	78.7%	36.5%	36.7%
Don't have a permanent home	0.6%	0.0%	0.2%
Other	0.1%	2.0%	0.7%
N	676	694	422
DK/Refused	0	0	2
Not Asked	0	0	0

Table B.81: (Question 27) *Are you currently married?*

	2004	2005	2007
Yes	26.1%	29.0%	29.1%
No	73.9%	71.0%	70.9%
N	676	694	423
DK/Refused	0	0	1
Not Asked	0	0	0

Table B.82: (Question 28) *Does your spouse work in a job for pay?*

	2004	2005	2007
Yes	59.7%	61.2%	52.8%
No	40.3%	38.8%	47.2%
N	176	195	123
DK/Refused	0	6	0
Not Asked	500	493	301

Table B.83: (Question 29) *Are you worried that your spouse's earnings may make you lose your Medicaid benefits?*

	2004	2005	2007
Yes	28.3%	28.3%	23.4%
No	71.7%	71.7%	76.6%
N	103	117	64
DK/Refused	2	2	1
Not Asked	571	575	359

Table B.84: (Question 30a) *Do you have children who live with you?*

	2004	2005	2007
Yes	15.3%	18.2%	13.0%
No	84.7%	81.8%	87.0%
N	676	694	424
DK/Refused	0	0	0
Not Asked	0	0	0

Table B.85: (Question 30b) *How many children under 18 years live with you?*

	2004	2005	2007
Mean	--	--	1.77
Standard Deviation	--	--	1.28
N	--	--	52
DK/Refused	--	--	3
Not Asked	--	--	369

Table B.86: (Question 31) *Do you have a child with a disability?*

	2004	2005	2007
Yes	15.7%	24.0%	24.1%
No	84.3%	76.0%	75.9%
N	102	126	54
DK/Refused	1	0	1
Not Asked	573	568	369

Table B.87: (Question 33a) *Do you have anything that you like about the MEPD program?*

	2004	2005	2007
Yes	55.8%	59.0%	57.3%
No	44.2%	41.0%	42.7%
N	644	692	384
DK/Refused	32	2	40
Not Asked	0	0	0

Table B.88: (Question 33b) *Do you have anything you dislike about the MEPD program?*

	2004	2005	2007
Yes	33.2%	32.9%	20.4%
No	66.8%	67.1%	79.6%
N	647	688	407
DK/Refused	29	6	17
Not Asked	0	0	0

Table B.89: (Question 34a) *Would you like to get a copy of the report summary?*

	2004	2005	2007
Yes	86.5%	87.9%	88.9%
No	13.5%	12.1%	11.1%
N	675	694	423
DK/Refused	1	0	1
Not Asked	0	0	0

Appendix C

Pre-Notice Letter



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

February 28, 2007

«FirstName» «LastName»
«Addr1»
«Addr2»
«City», «STATE» «ZIPCODE»

Dear «FirstName»:

We will be conducting a telephone survey to interview people who have the Medicaid for Employed Persons with Disabilities (MEPD) program. This survey is sponsored by the MEPD Advisory Committee, who represent people with disabilities, their family members, the Department of Human Services (DHS) and the University of Iowa's Center for Disabilities and Development. This committee is responsible for making suggestions to improve the MEPD program. The purpose of the phone survey is to learn about MEPD member's thoughts about working and the MEPD program. You have been randomly selected to be called for this **confidential** telephone survey.

We want to be sure we have your correct phone number. We have it as:

«phone».

- *If this is correct, please do not call.*
- If this is **not** your correct phone number, please make a free call to Member Services at 1-800-338-8366 to give your correct phone number before March 12, 2007. **Please let them know you received this letter when you call.**

Your Medicaid benefits **will not** be changed if you are called and:

- you decide to not answer questions or
- you decide to answer questions.

We will make telephone calls to ask questions for this survey to MEPD members. You may receive a call within the next few weeks from a person who works for the University of Northern Iowa's Center for Social and Behavioral Research. If they call you, they will ask some questions that should take only 15 minutes of your time.

We want to thank you in advance for your help. Your help is very important to us. If you have any questions about this telephone survey please call Jill Whitten, who is the MEPD Program Manager for DHS. Jill may be called at 1-888-409-0283 (free phone call).

Sincerely,

Matthew S. Haubrich, Chief
Bureau of Research and Statistics
Division of Results Based Accountability
Iowa Department of Human Services

«SurveyID» - «cty4»-«worker2»

Appendix D

Responses to Open-Ended Questions

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